



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

OFFICE OF THE GOVERNOR

TRANSMITTAL

Respectfully submitted to the Office of the Provincial Administrator, **Atty. NOEL MANUEL R. LOPEZ**, thru the Provincial Internal Audit and Control Officer, **Ms. MARILYN G. LOPEZ, Ph.D.**, the following accomplished documents/report under the **Migrants Section** for **JULY, 2024**:

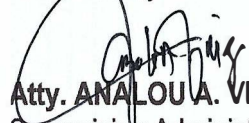
1. Summary, OFW Welfare Cases and Other Concerns for July, 2024 (PGO-025-0)
2. Migrants Form Action Taken (PGO-024A-0)
3. Migrants Form Intake Interview Sheet (PGO-024B-0 / PGO-024C-0)
4. Visitor's Logbook (PGO-026-0)

City of Ilagan, Isabela, 2nd day of September, 2024.

Prepared by:


MARIA NOEMIE O. MEJIA
Development Management Officer II

Reviewed by:


Atty. ANALOU A. VILLEZA
Supervising Administrative Officer

Noted:


Atty. ELIZABETH P. CUREG-BINAG
Provincial Information Officer/
Head Executive Assistant

cc: PLAW

OFFICE OF THE GOVERNOR
Migrants Section

OFW WELFARE CASES AND OTHER CONCERNS FOR JULY 2024

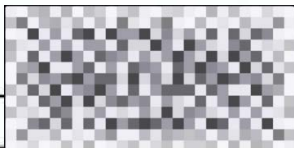
No.	DATE	NAME	PHILIPPINE ADDRESS	ABROAD ADDRESS	PARTICULARS	F/A	ACTION TAKEN/REMARKS
MS-2024-026	7/8/24		Cabaritan, San Manuel	Abu Dhabi, UAE	Overworked, poor working conditions, non-communication, delayed payment of salaries, request to ascertain condition and repatriation of OFW.		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. 7/24/24 – NOK thanked the office, according to the NOK, OFW was released from Jail sometime this week and was turned-over to the accommodation awaiting hearing in 2 weeks. If and when the case will be settled, subject OFW will be transferred to another employer and subject OFW opts to stay abroad to be able to support her daughter.
MS-2024-027	7/12/24		Manaring, City of Ilagan	Jeddah, KSA	OFW Telan posted a video of her in FB seeking help against her abusive employers. The case was referred by Ma'am Millet Albano/EA Jo Estorquia.		Coordinated with the Punong Brgy. of Manaring, City of Ilagan and the NOK of OFW Telan. Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK and PB is maintained. Reported developments of the case to EA Estorquia for the information of Ma'am Millet Albano.

							7/30/24 – OFW already arrived in the Phils. PB Pula informed and thanked the office.
MS-2024-028	7/19/24		Cabaruan, Cauayan City	Riyadh, KSA	Requested for repatriation due to health problems.		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. 8/16/24 – OFW arrived in the Phils. Copy of the plane ticket was furnished to this office.
MS-2024-029	7/24/24		Bellaluz, San Mateo	Riyadh, KSA	Overworked, poor working conditions, maltreatment, requested for repatriation		Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained.
MS-2024-030	7/25/24		San Antonio, City of Ilagan	Qatar	Referred via email by Bantay OFW 247. Case of maltreatment, poor working conditions, no medical check-up, verbal assault		Coordinated with the NOK of OFW Vilorio to verify and assess the case. Endorsed to the DMW and OWWA for their appropriate intervention. Case was monitored and communication with the NOK is maintained. 8/8/24 – Signed statement of OFW Vilorio was forwarded to this office by the DMW, stating that OFW and the employer arrived at an agreement to finish her contract, and to report once complaint will happen again and employer will be liable if something will happen to subject OFW.

Noemie Mejia

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT:



MS-2024-026

Date	Action Taken
July 8, 2024	non Lilibeth Patiag came to request to ascertain the condition and repatriation of OFW (abused) due to complaint of overworked / poor working conditions, delayed part of salaries, non-communication. > Case endorsed to HRW and ORWA for their appropriate action.
July 9, 2024	HRW Doc forwarded to this office copies of their cases endorsement to HRW office and PE - WAT for action.
July 10, 2024	ORWA Doc forwarded the update from local agency - on July 3rd, OFW was requested to visit the police station because 2 cases were filed against her by the employer - theft and absconding. She was being detained at Aliman Jail and the free Reps are in continuous negotiation with her employer to free her from jail while waiting for the hearing schedules of the cases filed against her. > Informed non thru SMS, also informed Engr. Arlene Cutillo who directed non to the pro to lodged the complaint. According to Engr. Cutillo, non was informed by her also.
July 24, 2024	contacted non Lilibeth Patiag. She thanked the office, OFW was released from Jail sometime "last week" (she can't remember the date anymore), she's in contact w/ OFW now, who was forced - over to the free's accommodation, awaiting hearing in 2 weeks time. If and when the case will be settled, according to the non, subject OFW will opt to stay and be transferred to other employer as she have a daughter in the Phils to support.



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OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: July 8, 2024 Passport No. P7637334B

I. Name of OFW: _____
First Name Middle Name Last Name
Civil Status: Widow Age: 32 Educ. Attainment: High School Graduate
Position: HSW No. of Dependents: 1 Religion: RC
Date of Initial Departure from Manila: _____
Date of Latest Departure March 16, 2024 (3rd time abroad)
OFWs Contact Numbers: _____

II. Employment Details

Employer: Fahad Ebrahim Masood Tushoon Alshehhi Phone Numbers: _____
Address/Jobsite: Abu Dhabi, UAE
Name / Address of Local / Philippine Recruitment Agency:
LRC Manpower Services Int'l.
Name/Address of Foreign Recruitment Agency: _____
Telephone Numbers: _____

III. Name of Complainant/Requesting Party: Lilibeth Patiag
Relationship to OFW: Sibling
Address: Cabaritan, San Manuel, Isabela Phone Numbers: 0961 - 9017871

IV. Nature of the Case:

() Whereabouts () Non Payment of Salary () Maltreatment
(x) Non communication (x) Delayed/Non remittance (x) Ascertain OFWs condition
() Verbal Abuse () Imprisonment
() Repatriation of Human Remains
Others (please specify): Overworked/poor working conditions, request for repatriation.

OFFICE OF THE GOVERNOR

Migrants Section

Name of CLIENT:



MS-2024- 027

Date	Action Taken
July 12, 2024	Link of a facebook post was forwarded by Marian Milet Mamanay, Cabaagan, Ikalaha + EA Jo Estrovia for assistance thru the Migrants Section.
	- Verified the FB link, posted by OTN Daisy Austria Telan in Jeddah, KSA. Case of maltreatment. OTN is a resident of Manaring, City of Ilagan.
	- Initially, case was referred to Raul and Omba while trying to contact the NIA and the Iragy Captain + Manaring.
	- Link was forwarded to Raul + Omba to translate. They acknowledged the referral from FB. Emailed them also.
	- Same day, was able to contact NIA + PB.
	- Emailed to Raul / Omba stopped narration of case.
	- Acknowledged by Raul + Omba to translate (Messenger) Case was forwarded to NIA's post.
July 15, 2024	Feedback from local agency, OTN Telan is already under the care of her FBA and is safe. Informed NIA and PB Paula of Manaring.
July 30, 2024	OTN already arrived in the Phils, PB Paula informed + thanked the office. Airfare and transportation Manila to Ikalaha was provided to OTN.

Ako po si Randy Malbacin Telan
31 Taon Gulang Na may asawa
Nag titinda ng labong kasalukuyang
Naka tira sa Parok 7 sa Lrgy Maraming
Sundad ng Ilagan Isabela
Ako po ang asawa ni Daisy Austria Telan
30 taon gulang ako po ay humihingi
ng tulong sa kahilanan ang aking asawa
Na si [REDACTED] ay Minamalittrato,
Sinasaktan, Sinasabunutan ng anak ng kanyang
Ama sa Jeddah Saudi Arabia, Sana po
Matulungan nyo po ako upang maka uwi
ng ligtas ang aking asawa.

Maraming salamat po

Maari nyo po akong
Tawagan sa
09367142053

Lubos na gumagalang
Randy M Telan

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT:

MS-2024- 028

Date	Action Taken
July 19, 2024	NOTE Michael ENERO (sibling) came to request for the repatriation of his sister Marilyn due to complaint of neck and shoulder pain. She was returned to her POA 1 week ago and was advised to be transferred to new employer, however, according she declined and decided to come home.
	> Case endorsed to DSW and DSWH for their appropriate action.
	> Case acknowledged receipt of DSWH PO.
July 23, 2024	DSW PO furnished this office with the endorsement of the case to the DSW office and PE/MWD - KEN for welfare assistance.
July 27, 2024	DSW office acknowledged receipt of the email from the Migrants Section.
Aug. 15, 2024	Local Permitment Agency - PIC Global Manpower forwarded a copy of plane ticket of RSW Cebuana.
	Flight details - Departure Baguio, Aug 15, 18:15
	Arrival Manila, Aug 16, 10:25
	> Informed / called NOTE Mr. Michael ENERO.



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WELFARE CASE
Intake Interview Sheet

Date: July 19, 2024 Passport No. _____

I. Name of OFW: _____
First Name _____ Middle Name _____ Last Name _____
Civil Status: Married Age: 34 Educ. Attainment: High School Graduate
Position: HSW No. of Dependents: 5 Religion: RC
Date of Initial Departure from Manila: May, 2024
Date of Latest Departure May, 2024
OFWs Contact Numbers: FB Acct.: Princess Ashlyn, Baste

II. Employment Details

Employer: _____ Phone Numbers: _____
Address/Jobsite: Riyadh, KSA
Name / Address of Local / Philippine Recruitment Agency:
09150773711 - Top High Global Agency
Name/Address of Foreign Recruitment Agency: Bashayer Elkher Agency, KSA
Telephone Numbers: _____

III. Name of Complainant/Requesting Party: Michael Enero

Relationship to OFW: Sibling

Address: Cabaruan, Cauayan City, Isabela Phone Numbers: 0955-6880741

IV. Nature of the Case:

- | | | |
|--|---|---|
| ☐ Whereabouts | ☐ Non Payment of Salary | ☐ Maltreatment |
| ☐ Non communication | ☐ Delayed/Non remittance | ☐ Ascertain OFWs condition |
| ☐ Verbal Abuse | ☐ Imprisonment | |
| ☐ Repatriation of Human Remains | | |

Others (please specify): Health problems, request for repatriation.

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Migrants Section

Name of CLIENT: [REDACTED]

MS-2024- 029

Date	Action Taken
July 24, 2024	Non Benita Pascual (sibling) requested for the repatriation of son Molina due to complaint of maltreatment, overworked, poor working conditions of the subject worker.
	> Case endorsed to the DMU and await for their appropriate intervention.
July 25, 2024	Case acknowledged receipt by the DMU - Office DMU - not furnished this office w/ their endorsement of the case to the overseas post.
July 26, 2024	Case acknowledged receipt of DMU.
Aug 5, 2024	Contacted # of NM to check if any developments, # of NM can't be reached. No follow-up either from the NM since case was lodged at the Section.
Aug. 12, 2024	No follow-up from the NM (number of the PGO - Migrants Section was provided to the NM for communication), number of NM can't be reached. Sent SMS.



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Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: July 24, 2024 Passport No. [REDACTED]

I. Name of OFW: [REDACTED] [REDACTED] [REDACTED]

First Name Middle Name Last Name

Civil Status: Single Age: 25 Educ. Attainment: College Graduate

Position: HSW No. of Dependents: 1 Religion: RC

Date of Initial Departure from Manila: January 2024

Date of Latest Departure January 2024

OFWs Contact Numbers: FB Account: Juvilyn Batara Molina

II. Employment Details

Employer: Mutairah Rasheed Falah Phone Numbers: 966558715848

Address/Jobsite: Riyadh, KSA

Name / Address of Local / Philippine Recruitment Agency:
Yoshi Promotion Inc.

Name/Address of Foreign Recruitment Agency: Alsafeer Almasy Agency

Telephone Numbers: 9660569777533

III. Name of Complainant/Requesting Party: Benita M. Pascual

Relationship to OFW: Sibling

Address: Bellaluz, San Mateo, Isabela Phone Numbers: 09381288997

IV. Nature of the Case:

- () Whereabouts () Non Payment of Salary (x) Maltreatment
- () Non communication () Delayed/Non remittance () Ascertain OFWs condition
- () Verbal Abuse () Imprisonment
- () Repatriation of Human Remains

Others (please specify): Overworked, poor working conditions, requested for repatriation

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT:

MS-2024- 030

Date	Action Taken-
July 25, 2024	REQUEST for assistance for OTW Maria Victoria was endorsed by Pontay OTW 247 thru email, and was forwarded to the Migrants Section by the Admin office. OTW Victoria complained of maltreatment, poor working conditions, no medical check-up, verbal assault against her employer. > Contacted Mr. July Victoria, however no answer / can't be reached. > Request for assistance was sent to DMM and OMA for their action, awaiting details from the ROM. Copy furnished endorsement to Pontay OTW 247. > Case was acknowledged by DMM RO and request for assistance was forwarded to the PE-Qatar and DMM office. > Now Mr. July Victoria, coordinated w/ him. He forwarded a statement and confirmed that his wife, OTW Victoria is still with her employer. He has with her, her phone but keeps it ^{hidden} because employer "will confiscate" the phone.
July 26, 2024	Now July Victoria forwarded a copy of his statement requesting for assistance on behalf of his wife. Signed statement was forwarded to DMM and OMA for their information and appropriate action. > Acknowledged receipt of ROM.

OFFICE OF THE GOVERNOR
Migrants Section

Name of CLIENT:



MS-2024- 030

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Date	Action Taken
Aug 2, 2024	tried contacting ASK July Vitoria but to no avail.
Aug. 6, 2024	how Vitoria made a follow-up last night on the case of his wife. contacted, was able to talk with ASK Vitoria's mother and she informed that subject OSW is still in the custody of her employers and no improvement in their treatment to her. they reiterated their request for OSW's repatriation. > Made a follow-up with the ASK and OSW. Informed ASK Vitoria. > feedback from OSW AS - they made a follow-up report to the MWD and Recruitment agency. Once they obtain feedback, they will update this office. > feedback from DMW - they forwarded the report of the FRA addressed to POLO - Doha, Qatar. Incident Report was dated July 25, 2024 with the conclusion that based on the interview conducted by POLO - OSW, "it was determined that there were no violations by the employer related to the employment of Marisol Mateo Vitoria" - Informed ASK (call) / furnished copy - not provided to OSW.
Aug. 7, 2024	Acknowledged receipt of the PBO-Migrants the report from ASK - Incident Report. today the Migrants Section received message from

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Migrants Section

Name of CLIENT: [REDACTED]

MS-2024- 630

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Date	Action Taken
	own Victoria herself, with her written statement and reiterating her request for repatriation. She mentioned - overworked, poor working conditions and other problems with her employer. Forwarded to the ILO and IOM the screenshots / narration of own Victoria, with the request to ascertain her plight.
	> Feedback from IOM, they also received the same copy of the Incident Report. However, they also requested for the written statement of subject own that must be verified by the MWO.
	> Feedback from ILO - they forwarded the follow-up letter to their counterparts and overseas post.
Aug. 8, 2024	Received a report from the ILO, furnishing this office with the written statement of own Victoria, stating that her employer already talked to her and they agreed she will finish her contract, and she will report again her employers if they will do the same violations, and if something happens to her, the employer will be held liable. Informed own via call.
Aug. 9, 2024	Feedback from ILO, furnishing a copy of the report from MWO - Qatar, that Hani Labatt Pangang spoke w/ the worker on July 20, 2024, according to their conversation, the employer have not broken any contract. PAA was advised accordingly to talk to



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OFFICE OF THE GOVERNOR
Migrants Section

WELFARE CASE
Intake Interview Sheet

Date: July 25, 2024 Passport No. P9757074B

I. Name of OFW: [REDACTED] [REDACTED] [REDACTED]
First Name Middle Name Last Name

Civil Status: Married Age: Educ. Attainment:

Position: HRW No. of Dependents: Religion:

Date of Initial Departure from Manila:

Date of Latest Departure

OFWs Contact Numbers: FB Account: Maricel Tolentino Mata / What App: +974 6699 3578 / 974 3373 7113

II. Employment Details

Employer: Phone Numbers:

Address/Jobsite: Qatar

Name / Address of Local / Philippine Recruitment Agency:

Happy World Recruitment Agency

Name/Address of Foreign Recruitment Agency: Alceda Recruitment Agency

Telephone Numbers:

III. Name of Complainant/Requesting Party: July C. Villoria

Relationship to OFW: Spouse

Address: Centro, San Antonio, City of Ilagan, Isabela Phone Numbers: 0906 917 2105

IV. Nature of the Case:

- () Whereabouts () Non Payment of Salary () Maltreatment
() Non communication () Delayed/Non remittance () Ascertain OFWs condition
(☒) Verbal Abuse () Imprisonment
() Repatriation of Human Remains

Others (please specify): Poor working condition, no medical check-up if sick, request for repatriation.

Maam / Sir

Magandang araw po Maam / Sir.
 Ako po, c July Viloria asawa po ni
 [REDACTED] na taga Centro
 San Antonio Ilagan City Isabela.
 Ako po ay humihingi ng tulong sa inyo
 Maam / Sir para po mapawi ang asawa
 ko na nasa katar po. Siya po ay hindi
 na maganda ang kalagayan sa kanyang
 am. Siya po ay hindi pinapaid ng
 mayor, wala pong sapat na tulong.
 Pag may sakit hindi pinapachek-up
 ng am. Lagi pong pinagsasalitan ng
 am ng masasama, overwork din po sa
 trabaho, binubura po ng ~~arbig~~ sa mukha.
 Sana po matulungan po siya makawhi
 nalang ng Pilipinas. Maraming salamat po!!!

JULY VILORIA
 0906917215



DFV

Julia
 JULY VILORIA
 HUSBAND



Re: OFW - [redacted] +97466623914 +97466993578 |Location: Bldg 4, Zone 37, Street 828 Qatar |Phils Agency: Happy World Recruitment Agency |Complain: binuhosan ng mainit n tubig, hirap sa pagkain at kulang sa tulog, hindi pina pa check up pag ngkasakit, verbal assault complain(Pls find attachment for your reference)

From: Bantay OFW 247 (bantay247ofw@gmail.com)
To: qatar@owwa.gov.ph; polo_qatar@dole.gov.ph; repat@dmw.gov.ph; happyworldrecruitment@gmail.com; inquiry@dswd.gov.ph
Cc: asec.oumwa@dfa.gov.ph; feedback@dmw.gov.ph; isabelalegaloffice@gmail.com; isabela_publicsafetyoffice@yahoo.com; pswdisabela@yahoo.com; pgso.isabelaprovince@yahoo.com.ph; letters_info@yahoo.com; pg_iisabela@rocketmail.com
Date: Wednesday, July 24, 2024 at 09:01 PM GMT+8



FEMALE
NEW ALHITMI BIN OMRAN.
+974 66993578
Qatar
HAPPY WORLD RECRUITMENT AGENCY
ALREEFA RECRUITMENT AGENCY

JULY C VILORIA
09069172155
CENTRO SAN ANTONIO CITY OF ILAGAN ISABELA
09069172155
JULY VILOR



kagabi po binuhus buhusan ako ng tubig sa mukha ko ang amo kong babae..grabe ang sigaw na inabit ko at masasakit na salita.kulang po ako sa tulog .3or 4hrs lang po tulog ko..2 to 2:30 am nila ako patulugin wala poh akong pahinga .gang 1am dinako nag aalgaa ng bata..lagi po akong napaagalitan kahit wala akong ginagawa..sa pagkain ko,dipo ako nakakapagluto gawa ng madamot sila,sila po nagbibigay ng pagkain ko..pero hindi po un sapat kasi sobbrang konti lang kumbaga pagkain lang ng 5y/o kids..puro sigaw ang..sa tuwing magkakasakit po ako .hindi po nila ako ipachevkup agad,at tuloy parin ang trabaho ko..sir pwede naba yan..nagmamadali ako ee pagising na alaga ko

- Screenshot_20240724_162222.jpg 64.1kB
- Screenshot_20240724_162359_com.facebook.orca_edit_159544591388154.jpg 184.5kB
- IMG-20240718-WA0016_edit_158832310377846.jpg 109.3kB
- Screenshot_20240723_131500_com.facebook.orca_edit_159126696459572.jpg 64.4kB
- Screenshot_20240724_162651.jpg 60.7kB
- received_850986326943795.jpeg 96.3kB
- Screenshot_20240724_162556_com.facebook.orca_edit_159401592570467.jpg 69.9kB
- IMG-20240718-WA0017_edit_158813162383578.jpg 116.1kB
- Screenshot_20240724_162420_com.facebook.orca_edit_159516339093367.jpg 46.1kB
- Screenshot_20240723_131159_com.facebook.orca_edit_159145074927798.jpg 145.3kB
- Screenshot_20240724_162804.jpg 52kB
- IMG-20240718-WA0018_edit_158772712219522.jpg 180.3kB
- Screenshot_20240724_162607_com.facebook.orca_edit_159384685270991.jpg 159.5kB

Madam Noemi

Received - [signature]
7/24/24 11:11 AM

OFFICE OF THE GOVERNOR

Province of Isabela

Migrants Desk

VISITOR'S LOGBOOK

PETSA	PANGALAN	CONTACT NO.	PIRMA	TIRAHAN	SADYA
6-27-24		09526578524	MALIK	ISABELA	
6-29-24		09360964089	Delin	Nallig	Pagsundo sa kapatid kong OFW
7-04-24		09678651528	Iden	Yeban Sue. Benito Sol.	medical assistant - financial
7-08-24		0961-201-7871	Lipating	SAN MANUEL ISA.	Seak for help my sister
7-19-24		09556880741	Maria	Cabarvan Isbella	- Marlyn Enero galinggan
7-24-24		09381288997	Bmpascual	Bella luz san mateo	Juvilyn Batara Molina
7-24-24		09924452549	San Felipe	San Felipe	lively hood
7-24-24		09924452549	San Felipe	San Felipe	lively Hood
7-25-24		09159893377	San Felipe	San Felipe	lively hood financial assistance
7-26-24		09269261723	San Juan, Isagan	TUM. ISA.	KAPATID KONG KAPATID
8-9-24				SAN JUAN, ISAGAN	OFW Grace Mallamas