



**REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA**

OFFICE OF THE PROVINCIAL GOVERNOR

**Accomplishment Report
FY 2022**



**REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA**

OFFICE OF THE PROVINCIAL GOVERNOR

Accomplishment Report

**Incoming Communications
FY 2022**



Republic of the Philippines
Province of Isabela

OFFICE OF THE PROVINCIAL GOVERNOR

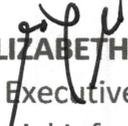
SUMMARY OF INCOMING COMMUNICATION

MONTH	TOTAL NUMBER OF RECEIVED COMMUNICATIONS
JANUARY	587
FEBRUARY	540
MARCH	785
APRIL	372
MAY	412
JUNE	707
JULY	762
AUGUST	854
SEPTEMBER	838
OCTOBER	675
NOVEMBER	696
DECEMBER	523
TOTAL	7,751

Prepared by:


ARNOLD C. ESPIRITU
Administrative Officer IV

Noted by:


ATTY. ELIZABETH C. BINAG
Head of Executive Assistants
& Provincial Information Officer



Republic of the Philippines
Province of Isabela

ACCOMPLISHMENT REPORT
FY 2022

OFFICE: PROVINCIAL GOVERNOR'S OFFICE

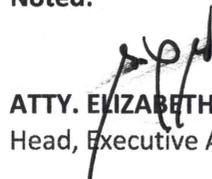
PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENT	ACTUAL ACCOMPLISHMENT	OUTCOME	ALLOCATED BUDGET	AMOUNT UTILIZED/EXPENSES FY 2022	REMARKS
INCOMING COMMUNICATIONS (Database) for the Provincial Government of Isabela	To receive, encode and transmit all incoming communications/letters for the Provincial Government of Isabela	The Incoming Communications (Database) aims to ensure that the letters/communications for the Provincial government of Isabela is effectively maintained and documented.		January-December, 2022 7,751 letters/ Communications Databased and transmitted	Letters/communication was transmitted to the Office of the Provincial Administrator of Isabela for action.	-	-	-

Prepared by:


ARNOLD P. ESPIRITU

Administrative Officer IV

Noted:


ATTY. ELIZABETH P. CUREG-BINAG
Head, Executive Assistants/PIO



**REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA**

OFFICE OF THE PROVINCIAL GOVERNOR

Accomplishment Report

**Financial Assistance
FY 2022**



Republic of the Philippines
Province of Isabela

ACCOMPLISHMENT REPORT
FY 2022

OFFICE: Provincial Governor's Office - Social Service

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENTS FY 2022	ACTUAL ACCOMPLISHMENTS FY 2022		OUTCOME	ALLOCATED BUDGET FY 2022	AMOUNT UTILIZED/ EXPENSES	REMARKS
Financial Assistance to indigent constituents in the Province.	The PGO Social Service caters to indigent constituents requesting for Medical, Burial, Hospital Bill, Hemodialysis, Educational, Transportation/Basic Needs, Solicitation.	To provide assistance to indigent individuals	Medical Burial Hospital Bill Hemodialysis Educational Transportation/ Basic Needs Solicitation		Clients	Amount	Provided financial assistance to 15,022 indigent constituents	Php. 51,728,460.40.00	Financial Assistance extended to indigent constituents in the Province.
				Medical	8,413	24,192,900.00			
				Burial	1,737	6,417,000.00			
				Hospital Bill	2,800	12,849,700.00			
				Hemodialysis	1,230	4,437,500.00			
				Educational	464	2,246,060.40			
				Transportation/ Basic Needs	307	763,800.00			
				Solicitation	71	821,500.00			
TOTAL:				15,022	₱ 51,728,460.40				

Prepared by:

Verified by:

Noted by:


Jovanie G. Carpio
SWO 1


Josephine U. Estorquia
Executive Assistant IV


Atty. Elizabeth C. Binag
Head, Executive Assistant/PIO


Marjorie A. Telan
AAI I



PROVINCIAL GOVERNMENT OF ISABELA
City of Ilagan, Isabela

DATE	CLIENTS	MEDICAL	BURIAL	HOSPITAL BILL	HEMODIALYSIS	EDUCATIONAL	TRANSP0/BASIC NEED	SOLICITATION	TOTAL
January	1259	2,543,100.00	898,000.00	1,783,400.00	570,000.00	91,000.00	188,200.00		6,073,700.00
February	1316	2,610,000.00	1,026,000.00	1,640,000.00	460,000.00	57,700.00	52,200.00	60,000.00	5,905,900.00
March	1742	2,309,000.00	641,000.00	1,257,500.00	700,500.00	230,000.00	67,000.00	3,000.00	5,208,000.00
April	938	1,467,700.00	399,000.00	912,000.00	230,000.00	63,000.00	46,800.00		3,118,500.00
May	833	1,636,000.00	330,000.00	1,181,500.00	230,000.00	101,860.40	22,000.00	20,000.00	3,521,360.40
June	1085	1,557,600.00	338,000.00	848,000.00	452,000.00	168,000.00	50,000.00	34,500.00	3,448,100.00
July	1345	2,407,000.00	542,500.00	1,275,000.00	421,000.00	179,000.00	88,000.00	35,000.00	4,947,500.00
August	1580	3,015,500.00	642,500.00	1,369,500.00	316,000.00	485,000.00	38,000.00	59,000.00	5,925,500.00
September	1436	1,154,500.00	368,000.00	558,200.00	315,000.00	188,000.00	42,300.00	315,000.00	2,941,000.00
October	1121	1,613,000.00	475,000.00	686,600.00	205,000.00	411,000.00	32,800.00	95,000.00	3,518,400.00
November	1144	2,661,000.00	404,000.00	868,000.00	250,000.00	129,500.00	46,500.00	40,000.00	4,399,000.00
December	1223	1,218,500.00	353,000.00	470,000.00	288,000.00	142,000.00	90,000.00	160,000.00	2,721,500.00
TOTAL	15022	24,192,900.00	6,417,000.00	12,849,700.00	4,437,500.00	2,246,060.40	763,800.00	821,500.00	51,728,460.40
TOTAL CLIENTS:		15,022							
GRAND TOTAL		51,728,460.40							

Prepared by:


Marjorie P. Telan

Jovanie G. Carpio
SWO 1

Verified by:


Josephine U. Estorquia
Executive Assistant IV



**REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA**

OFFICE OF THE PROVINCIAL GOVERNOR

Accomplishment Report

**Migrants Desk
FY 2022**



Republic of the Philippines
Province of Isabela

**ACCOMPLISHMENT REPORT
FY 2022**

OFFICE : PROVINCIAL GOVERNOR'S OFFICE

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENT	ACTUAL ACCOMPLISHMENT	OUTCOME	ALLOCATED BUDGET	AMOUNT UTILIZED/EXPENSES FY 2022	REMARKS
MIGRANTS DESK Assistance to OFWs and would-be OFWs and their families.	The <i>Migrants Desk</i> under the Office of the Governor caters to problems of OFWs such as, but not limited to non-communication/ whereabouts; harassment; verbal abuse; maltreatment; medical cases; repatriation of OFWs; repatriation of human remains/patients. The <i>Desk</i> also caters to queries regarding employment abroad, provision of financial assistance thru the PGO-Social Service, provision of RP Car to fetch patients or human remains at the airport; referrals for livelihood assistance	The <i>Migrants Desk</i> was established to attend to the problems and concerns of the OFWs and their families, and to provide information on all aspect of overseas employment.		January – December, 2022 71 OFW Welfare Cases	Welfare cases of OFWs endorsed/ coordinated to appropriate government agencies which has jurisdiction over the cases (such as POEA, OWWA, PE/POLO; DFA); to PGO-Social Service for financial assistance; monitored and updated the OFW or their families who lodged the request/complaint.	-	Financial assistance granted to OFWs were logged in the record of PGO-Social Services (F/A).	-

Prepared by:


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted by:


ATTY. ELIZABETH P. CUREG-BINAG
Head, Executive Assistants/PIO

Office of the Provincial Governor
Migrants Desk

OFW CLIENTS ASSISTED FROM JANUARY – DECEMBER, 2022

No.	DATE	NAME	PHILIPPINE ADDRESS	ABROAD ADDRESS	PARTICULARS	F/A	ACTION TAKEN/REMARKS
MS-2022-001	1/2/22	AMPA, EVELYN V.	SAN MARIANO	RIYADH, KSA	POOR WORKING CONDITIONS, EMPLOYER IS DEMANDING US\$500 FOR OFWs RELEASE.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW WAS TRANSFERRED TO ANOTHER EMPLOYER.
MS-2022-002	1/6/22	BALOLONG, LINGLING E.	MINANGA, SAN MARIANO	STATE OF KUWAIT	POOR WORKING CONDITIONS, ABSCONDED FROM EMPLOYERS, IN CUSTODY OIF THE "DEPORTATION"		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW WAS TRANSFERRED TO ANOTHER EMPLOYER.
MS-2022-003	1/11/22	CALIBOSO, RHODORA N.	ALIBAGU, ILAGAN CITY	QATAR	OFW IN CUSTODY OF FRA, NO INCOME, REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. PER NOK, OFW WAS REPATRIATED.
MS-2022-004	1/11/22	GABATO, MARIO MARTIN	DIST. 1, CAUAYAN CITY	SINGAPORE	OFW IS INCARCERATED IN SEYCHELLES, AFRICA		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR

					(FISHERMAN), REQUESTED FOR REPATRIATION.		APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-005	1/12/22	BALANCIO, EMELY N.	TAGARAN, CAUAYAN CITY	QATAR	REQUESTED FOR SENA.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-006	1/12/22	BUCCAT, JHENY G.	MALLIG	RIYADH, KSA	OFW IS 7-MONTH PREGNANT, IN CUSTODY OF FRA. REQUESTED FOR REPATRIATION.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW ARRIVED IN THE PHILS. 1/18/22.
MS-2022-007	1/22/22	AGUINALDO, OFELIA T.	STA. CATALINA, ILAGAN	DAMMAM, KSA	FINISHED CONTRACT, REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-008	1/26/22	MARTINEZ, ELIGIO JR.	PUROC, LUNA	RIYADH, KSA	EXPIRED VISA, REQUESTED FOR ASSISTANCE-REPATRIATION.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW WAS REPATRIATED JUNE, 2022.

MS-2022-009	2/3/22	ANAPI, HILARIA A.	BAGUMBAYAN, CITY OF ILAGAN	KUALA LUMPUR, MALAYSIA	OVERSTAYING, ALLEGEDLY, OFW IS INCARCERATED IN IN MALAYSIA, NOK IS REQUESTING FOR F/A/ FOR AIRFARE OF OFW		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPRORIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-010	2/4/22	GAJELAN, CRISTINA P.	AMMUGAUAN, STO. TOMAS	ABU DHABI, UAE	IRREGULAR COMMUNICATION WITH THE FAMILY, NOK REQUESTED FOR OFWs REPATRIATION		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPRORIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-011	2/8/22	VINARAO, MARNELIE (+)	CASIBARAG SUR, CABAGAN	ABU DHABI, UAE	OFW PASSED AWAY, NOK REQUESTED FOR THE REPATRIATION OF OFWs REMAINS		CASE ENDORSED TO OWWA, POEA AND DFA FOR THEIR APPRORIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 2/28/22 – REMAINS OF OFW VINARAO ARRIVED IN THE PHILS. SERVICE VEHICLE PROVIDED BY PGI.
MS-2022-012	2/15/22	SARAOS, ELIZABETH L.	RANIAG, RAMON	JIZAN, KSA	DELAYED/NON-REMITTANCE, POOR WORKING CONDITIONS		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPRORIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-013	2/16/22	ANTONIO, ROSALINA V.	ROSARIO, SANTIAGO CITY	DUBAI, UAE	NOK REQUESTED FOR FINANCIAL ASSISTANCE FOR THE REPATRIATION OF OFW WHO IS MEDICALLY ILL.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPRORIATE INTERVENTION.

							<p>2/24/22- FAMILY SUBMITTED REQUEST FOR F/A, LETTER FORWARD TO INCOMING COMMUNICATION - FORWARDED TO EA ESTORQUIA.</p> <p>3/1/22 – PGO- SOCIAL WORKER CARPIO CONTACTED NOK RE:REQUEST FOR F/A, OFW PASSED AWAY DAWN OF THE SAME DAY. MS. CARPIO ADVISED THEM.</p>
MS-2022-014	2/21/22	FERRER, JAY G. (+)	SAN JOSE SUR, MALLIG	TAIWAN	REPATRIATION OF REMAINS		CASE ENDORSED TO DFA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-015	2/24/22	LLAMADO, CYNTHIA B.	CALAMAGUI, ILAGAN CITY	QATAR	REQUEST FOR AIRPORT ASSISTANCE/ESCORT, OFW IS MEDICALLY ILL		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. (REPATRIATED 3/4/22).
MS-2022-016	3/3/22	BALISI, RONALYN P.	BALELENG, STO. TOMAS	HONGKONG	INQUIRY/REQUEST FOR FINANCIAL ASSISTANCE –MEDICAL.		REFERRED TO PGO-SOCIAL SERVICE (FINANCIAL ASSISTANCE).
MS-2022-017	3/17/22	DE GUZMAN, REMEDIOS A. (+)	NUESA, ROXAS	HAIL, KSA	OFW DIED ON NOV. 18, 2019 – A CASE OF SUSPICIOUS DEATH. NOK CAME TO INQUIRE FOR LEGAL ASSISTANCE.		CASE ENDORSED TO THE PROVINCIAL LEGAL OFFICE FOR LEGAL ADVISE/ASSISTANCE.

MS-2022-018	3/21/22	PAGUYO, NORELYN (D.)	UPI, GAMU	KSA	NON-REMITTANCE, NON-COMMUNICATION; REQUEST FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-019	3/23/22	TURQUEZA, ROLLY O. (+)	PASA, CITY OF ILAGAN	TAIWAN	OFW DIED IN TAIWAN DUE TO CARDIAC ARREST. INQUIRED FOR FINANCIAL ASSISTANCE.		CASE ENDORSED TO OWWA AND POEA RO2 FOR THEIR APPROPRIATE INTERVENTION. ADVISED, PGI F/A DOCUMENTARY REQUIREMENTS.
MS-2022-020	4/4/22	VILLANUEVA, MARICEL S.	TAGARAN, CAUAYAN CITY	KSA	OVERWORKED; POOR WORKING CONDITIONS; REQUEST FOR CHANGE OF EMPLOYER OR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-021	4/5/22	SARMIENTO, MARK E.	MABBAYAD, ECHAGUE	AL QASSIM REGION, KSA	POOR WORKING CONDITIONS; UNDERPAID; REQUEST FOR REPATRIATION (OFW IS IN CUSTODY OF THE IMMIGRATION)		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-022	4/11/22	VILLAMAR, JULIE ANN T.	SAN VICENTE, ILAGAN CITY	KSA	NON-COMMUNICATION; MALTREATMENT; ASCERTAIN CONDITION; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-023	4/11/22	PASCUA, MELANIE C.	RUGOS, CAUAYAN CITY	KSA	NON-COMMUNICATION; ASCERTAIN CONDITION; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR

							APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-024	4/12/22	CALLUING, MARJORIE A.	RANG-AYAN, MALLIG	KUWAIT	VERBAL ABUSE; MALTREATMENT; ASCERTAIN CONDITION; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-025	4/18/22	LACADEN, REALINE L.	RUGOS, CAUAYAN CITY	RIYADH, KSA	NON-PAYMENT OF SALARIES; MALTREATMENT; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-026	4/18/22	TEPPANG, REMALYN G.	TRINIDAD, MALLIG	ABU DHABI, UAE	MALTREATMENT; ASCERTAIN CONDITION; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-027	4/18/22	VENTURA, IRENE A.	AGGASIAN, ILAGAN CITY	QATAR	MALTREATMENT; VERBAL ABUSE; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-028	4/30/22	TAGUINOD, LORNA M.	CULLALABAT, CAUAYAN CITY	KSA	OFW IS 4 MONTHS PREGNANT; REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND

							COORDINATION WITH NOK IS MAINTAINED.
MS-2022-029	5/2/22	AGUSTIN, FREDDIE P. (+)	DALIGAN, JONES	SOUTH KOREA	OFW DIED ON MARCH 22, 2022 DUE TO CARDIAC ARREST, REMAINS WAS BROUGHT HOME TO THE PHILS. ON APRIL 9, 2022. NOK REQUESTED FOR ASSISTANCE/INQUIRY AS DEATH BENEFITS FOR OFW BENEFICIARIES.		CASE REFERRED TO OWWA FOR DEATH AND OTHER BENEFITS INTENDED TO THE FAMILY OF DECEASED OFWs. ADVISED, FINANCIAL ASSISTANCE REQUIREMENTS FROM THE PROV'L. CAPITOL/SWAD.
MS-2022-030	5/5/22	DULDULAO, JOSEFINA S.	PALIUEG, ILAGAN CITY	RIYADH, KSA	OFW FILED A COMPLAINT AT THE POEA REGARDING NON-PAYMENT OF HER SALARIES WHILE ABROAD. RESPONDENT MOVED FOR THE COMPLAINT TO BE DISMISSED FOR LACK OF MERIT. OFW SOUGHT LEGAL ASSISTANCE.		CASE ENDORSED TO THE PROVINCIAL LEGAL OFFICE FOR LEGAL ADVICE/ASSISTANCE.
MS-2022-031	5/5/22	TANDAYU, WILSON C.	ALINGUIGAN 3 RD , CITY OF ILAGAN	DAMMAM, KSA	OFW IS IN A COMATOSE STATE, CONFINED IN A HOSPITAL IN THE KSA. NOK REQUESTED TO ASCERTAIN CONDITION OF SUBJECT OFW.	P4,000.	CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW TANDAYU ARRIVED IN THE PHILS 9/20/22. SERVICE VEHICLE AND F/A WAS PROVIDED C/O PGO-IAC. ***
MS-2022-032	5/23/22	VILLANUEVA, MISHELLE U.	MINALLO, NAGUILIAN	RIYADH, KSA	FINISHED CONTRACT (ALMOST 7 YEARS ABROAD, PASSPORT EXPIRED, NO VACCINE, NO IQAMA), EMPLOYER WOULD NOT ALLOW		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND

					HER TO COME HOME, REQUESTED FOR REPATRIATION		COORDINATION WITH NOK IS MAINTAINED.
MS-2022-033	5/23/22	CACHO, DEBBIE T.	STA. LUCIA, QUIRINO	STATE OF QATAR	REQUESTED FOR FINANCIAL ASSISTANCE (EYE PROBLEM)		CASE REFERRED TO MA'AM REBECCA MABGUILIAN, FOR INCLUSION IN THE "SAGIP MATA, SAGIP BUHAY " PROGRAM OF THE GOVERNOR.
MS-2022-034	6/2/22	GRAGANTA, ALMA T. (+) NOK ELYVER GRAGANTA	SAN FRANCISCO, ALICIA	SOUTH KOREA	OFW DIED ON MARCH 22, 2022 DUE TO CARDIAC ARREST, REMAINS WAS BROUGHT HOME TO THE PHILS. ON APRIL 9, 2022. NOK REQUESTED FOR ASSISTANCE/INQUIRY AS DEATH BENEFITS FOR OFW BENEFICIARIES.	SWAD – P15,000 PGO-AICS- P5,000	CASE REFERRED TO OWWA FOR DEATH AND OTHER BENEFITS INTENDED TO THE FAMILY OF DECEASED OFWs. ADVISED, FINANCIAL ASSISTANCE REQUIREMENTS FROM THE PROV'L. CAPITOL/SWAD.
MS-2022-035	6/7/22	CAPARANGA, ANNA LIZAR.	SAN FERMIN, CAUAYAN CITY	KUWAIT	TO ASCERTAIN CONDITION OF OFW, LOSS OF VISION, REQUEST FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-036	6/8/22	BULAN, ROEL B.	BINATUG, SAN MARIANO	JAPAN	ASCERTAIN CONDITION OF OFW, INCARCERATED. REQUEST FOR LEGAL/OTHER FORM OF ASSISTANCE.		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-037	6/23/22	QUILANG, MAUREEN S. (+) NOK LEONIDO L. SANTOS	SAM PALOC, CABATUAN	SINGAPORE	INQUIRY – DEATH AND OTHER BENEFITS		CASE ENDORSED TO OWWA FOR THEIR APPROPRIATE INTERVENTION. REFERRED TO PGO-F/A.

MS-2022-038	6/13/22	HOP, ROSALY T.	MAUI, DELFIN ALBANO	DUBAI, UAE	GRATUITY PAY (ALMOST 10 YRS. WITH EMPLOYERS)		CASE ENDORSED TO OWWA AND POEA FOR SINGLE-ENTRY APPROACH (SENA). CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-039	6/22/22	RACELIS, RUBILYN D.	MAUI, DELFIN ALBANO	DUBAI, UAE	NON-PAYMENT OF SALARIES, GRATUITY PAY		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-040	7/7/22	BALACANAO, MARCIANA T.	SANTOR, REINA MERCEDES	KSA	FINISHED CONTRACT, REQUEST FOR REPATRIATION. OFW IS SUFFERING FROM DIABETES/KIDNEY PROBLEMS.		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. OFW WAS REPATRIATED 10/20/2022.
MS-2022-041	7/13/22	GUMARU, MARY JANE L.	SISIM ALTO, TUMAUNI	RIYADH, KSA	OFW IS IN CUSTODY OF POLO-RIYADH, REQUEST FOR REPATRIATION	P3,000- PGO P1,000- VGO	CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 7/29/22 – OFW ARRIVED IN THE PHILS. ***
MS-2022-042	8/5/22	PIMENTEL, JENNY S.	STO. TOMAS, ALICIA	JEDDAH GRANATTA, KSA	OFW IS SICK, REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND

							COORDINATION WITH NOK IS MAINTAINED. 11/14/22 – OFW ARRIVED IN THE PHILS.
MS-2022-043	8/8/22	TABOR, SARAH JANE G.	CASILI, MALLIG	MALAYSIA	OVERWORKED, POOR WORKING CONDITIONS, MALTREATMENT, NON-PAYMENT OF SALARIES, VERBAL ABUSE, REQUESTED FOR RESCUE/REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 9/2/22-OFW ARRIVED IN THE PHILS. ***
MS-2022-044	8/9/22	GOMEZ, JULITAC.	ANAO, CABAGAN	QATAR	OFW IS IN CUSTODY OF FRA, "TRAUMATIZED", REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 8/19/2022- OFW ARRIVED IN THE PHILS.***
MS-2022-045	8/10/22	AQUINO, MARITES S.	DICAMAY, SAN MARIANO	QATAR	NON-PAYMENT OF SALARIES, SEXUAL HARRASSMENT, POOR WORKING CONDITION, DEATH THREATS, REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. -OFW WAS ALREADY TRANSFERRED TO A NEW EMPLOYER AND SHE IS NOW DOING WELL. ***
MS-2022-046	8/15/22	DOMINGO, RODERICK L. (+)	YEBAN NORTE, BENITO SOLIVEN	RIYADH, KSA	REQUESTED FOR THE REPATRIATION OF REMAINS AND		CASE ENDORSED TO OWWA AND POEA FOR THEIR

					FOR SERVICE VEHICLE TO FETCH REMAINS IN MANILA ONCE SCHEDULE IS AVAILABLE.		APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. *REMAINS ARRIVED ON 9/17/22. PGI CAR PROVIDED.****
MS-2022-047	8/18/22	BANGUG, LAILYNCEL U.	AGGUB, CABAGAN	OMAN	OVERWORKED, POOR WORKING CONDITIONS, LACK OF FOOD, REQUESTED FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 11/10/22 – OFW WAS ALREADY TRANSFERRED TO A NEW EMPLOYER FOR ALMOST 2 MONTHS TO DATE PER NOK, AND SHE IS NOW FINE. ***
MS-2022-048	8/18/22	CALLUENG, LAILA B.	AGGUB, CABAGAN	MUSCAT, OMAN	OFW IS IN CUSTODY OF ALKOUD DETENTION CENTER, A DISTRESSED WORKER. REQUESTED FOR REPATRIATION.		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-049	8/22/22	GALUT, ROBELYN G.	DISULAP, SAN MARIANO	QATAR	REQUESTED FOR REPATRIATION, OFW ACCIDENTALLY FELL, INJURED HER SHOULDERS.		CASE ENDORSED TO POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-050	8/24/22	VILLANUEVA, RAYMOND A.	SAN MATEO, QUIRINO	DUBAI, UAE	CONTRACT TERMINATED DUE TO MEDICAL CONDITION, REQUESTED		CASE REFERRED TO EA. MS. JOSEPHINE ESTORQUIA FOR MEDICAL ASSISTANCE; AND,

					FOR MEDICAL ASSISTANCE/LIVELIHOOD.		TO OWWA AND PCLEDO FOR LIVELIHOOD ASSISTANCE.***
MS-2022-051	9/12/22	GULTIANO, HILDARIO JR. (+)	PINOMA, CAUAYAN CITY	RIYADH, KSA	OFW PASSED AWAY ON SEPT 3, 2022 DUE TO ACUTE KIDNEY DISEASE. HER DAUGHTER ALSO PASSED AWAY ON SEPT. 10, 2022. BOTH ARE IN RIYADH. NOK REQUESTED FOR ASSISTANCE FOR THE REPATRIATION OF THEIR REMAINS.		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. A LETTER FROM THE GOVERNOR WAS ALSO FORWARDED TO THE DFA FOR THEIR ASSISTANCE. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-052	9/20/22	ALBERTO, FREDELYN C. (+)	BOLINAO-CULALABO, STO. TOMAS	HONGKONG	OFW ALBERTO WAS DEPLOYED AS HSW IN HONGKONG AND LATER ON, GOT MARRIED TO A BRITISH NATIONAL. SHE WAS DIAGNOSED OF CARCINOMA AND PASSED AWAY ON SEPT. 10, 2022. THE NOK ARRANGED FOR THE REPATRIATION OF THE REMAINS BACK TO THE PHILS. MOTHER OF OFW REQUESTED FOR FINANCIAL ASSISTANCE.	P5,000.00	ADVISED THE NOK. REFERRED TO MS. JO ESTORQUIA FOR F/A, APPROVED. REFERRED TO OWWA ISABELA FIELD OFFICE FOR OFW (DEATH) BENEFITS. 9/23/22 – OFW's REMAINS ARRIVED IN THE PHILS. F/A EXTENDED TO THE FAMILY. ***
MS-2022-053	10/3/22	MOLINA, WINNIE C.	SAN JUAN, CITY OF ILAGAN	QATAR	OFW WAS REPATRIATED ON DECEMBER, 2021 DUE TO HEALTH PROBLEMS. REQUESTED FOR MEDICAL/FINANCIAL ASSISTANCE.	P3,000	REFERRED TO OWWA AND LIVELIHOOD ASSISTANCE. REFERRED TO PGO-SOCIAL SERVICE FOR FINANCIAL ASSISTANCE, APPROVED.
MS-2022-054	10/19/22	DELA CRUZ, CHARIBEL A.	MANARING, CITY OF ILAGAN	QATAR	OFW IS IN CUSTODY OF THE EMBASSY IN QATAR, REQUESTED FOR REPATRIATION. A DISTRESSED WORKER.		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND

							COORDINATION WITH NOK IS MAINTAINED.
MS-2022-055	10/20/22	PANTALEON, JOBELLE S.	SAN JUAN, CITY OF ILAGAN	JEDDAH, KSA	REQUESTED FOR REPATRIATION DUE TO HEALTH PROBLEMS (THYROID)		CASE ENDORSED TO OWVA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 12/8/22 – OFW PANTALEON ARRIVED IN THE PHILS. ***
MS-2022-056	10/27/22	AQUINO, ROWENA M.	VILLAFLOR, SAN ISIDRO	MEDINA, KSA	COMPLAINT OF POOR WORKING CONDITIONS, HARASSMENT, MALTREATMENT, VERBAL ABUSE. REQUESTED FOR REPATRIATION.		CASE ENDORSED TO OWVA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 11/28/22 – OFW HAS BEEN TRANSFERRED TO NEW EMPLOYER AND IS NOW DOING FINE (REPORT FROM POLO, CONFIRMED BY THE NOK)
MS-2022-057	11/8/22	CARAG, SHEILA N.	UPI, GAMU	KUWAIT	OFW ABSCONDED FROM EMPLOYERS AND IS ALREADY A PART-TIME WORKER. NOK REQUESTED TO ASCERTAIN HER CONDITION (WHEREABOUTS, NON-COMMUNICATION) AND REPATRIATION.		CASE ENDORSED TO OWVA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED. 11/25/22 – OFW ARRIVED IN THE PHILS.
MS-2022-058	11/21/22	CALARAVALL, RAMON S. (+)	CALAMAGUI 2 ND , CITY OF ILAGAN	KSA	NOK INQUIRED AS TO DEATH BENEFITS FOR THE FAMILY OF DECEASED OFWs, OFW		CASE ENDORSED TO OWVA FOR THEIR APPROPRIATE INTERVENTION.

					CLARAVALL PASSED AWAY ON NOV. 4, 2021. ALLEGEDLY, OWWA-ILOILO RELEASED BENEFITS TO THE "2 ND WIFE" OF SUBJECT OFW, WHEN IN FACT THEY WERE NOT MARRIED AND THE NOK CLAIM THET THEY WERE THE LEGAL FAMILY (PRESENTED MARRIAGE CERT OF OFW AND NOK'S MOTHER)		
MS-2022-059	11/24/22	OLIVEROS, EVANGELINE	VILLA CARMEN, RAMON	KUWAIT	OFW DID NOT FINISHED HER CONTRACT DUE TO HEALTH PROBLEMS, SHE ARRIVED IN THE PHILS ON NOV. 7, 2022. REQUESTED FOR FINANCIAL ASSISTANCE FOR HER MEDICATION.	P3,000	REFERRED TO OWWA FOR LIVELIHOOD AND OTHER FORMS OF ASSISTANCE. ADVISED, MAY SUBMIT REQUEST TO THE PGO OR MAY DIRECTLY INQUIRE AT THE PCLEDO. OFW SUBMITTED REQUEST FOR LIVELIHOOD ASSISTANCE TO PGO. *** 11/28/22-OFW CAME BACK TO PRESENT DOCUMENTARY REQUIREMENTS FOR FINANCIAL ASSISTANCE. AVAILED.
MS-2022-060	12/5/22	NATIVIDAD, RUENALYN B.	SAN ANTONIO, CITY OF ILAGAN	KUWAIT	ABSCONDED FROM EMPLOYERS DUE TO POOR WORKING CONDITIONS, REQUESTED FOR FINANCIAL ASSISTANCE.	P1,500	REFERRED TO PGO-SOCIAL SERVICE, ADVISED TO PROCEED TO PSWD FOR ASSESSMENT, RECEIVED F/A. ADVISED, MAY SUBMIT REQUEST FOR LIVELIHOOD TO PGI. SUBMITTED ALREDAY

							LIVELIHOOD REQUEST TO OWWA.
MS-2022-061	12/7/22	PENGSON, ROMER S.	MINANTE 1, CAUAYAN CITY	ABQAIQ, KSA	OFW IS SUFFERING FROM INJURED SHOULDERS, UNCLAIMED SALARIES, REQUEST FOR REPATRIATION		CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. CASE MONITORED AND COORDINATION WITH NOK IS MAINTAINED.
MS-2022-062	12/7/22	GINEZ, JANICE T.	ILAGAN CITY	INDIA	OFW IS STRANDED IN INDIA, REQUESTED FOR ASSISTANCE – TO REBOOK TICKET FROM INDIA TO MANILA.		REFERRED BY AN OFW LEADER THRU MESSENGER. CASE ENDORSED TO POEA AND OWWA FOR THEIR APPROPRIATE ACTION. OFW ARRIVED IN THE PHILS. 12/14/22.
MS-2022-063	12/7/22	BULAUAN, FERDINAND (+)	CANSAN, CABAGAN	TAIWAN	OFW DIED IN TAIWAN ON 12/4/22 DUE TO VEHICULAR ACCIDENT. REQUEST FOR REPATRIATION OF REMAINS.		CASE ENDORSED TO OWWA/POEA AND DFA FOR THEIR APPROPRIATE INTERVENTION. NOK REQUESTED FOR SERVICE VEHICLE TO FETCH REMAINS IN MANILA, APPROVED, THRU HEA. REMAINS ARRIVED IN NAIA, MANILA - DEC. 30, 2022.
MS-2022-064	12/14/22	RINION, ANNIE A.	SAN ANTONIO, CITY OF ILAGAN	HONGKONG	REQUESTED FOR FINANCIAL ASSISTANCE – TRANSPORTATION TO ATTEND HEARING IN MANILA /LIVELIHOOD ASSISTANCE.		INCOMPLETE DOCUMENTARY REQUIREMENTS FOR F/A (NO NOTICE OF HEARING). REFERRED TO POEA/OWWA FOR SENA, SUBMITTED LIVELIHOOD ASSISTANCE TO

							PGI (OFW ALREADY APPLIED IN OWWA),
MS-2022-065	12/14/22	TABON, SHERYL J.	CATAGUING, SAN MARIANO	HONGKONG	REQUESTED FOR FINANCIAL ASSISTANCE – TRANSPORTATION TO ATTEND HEARING IN MANILA /LIVELIHOOD ASSISTANCE		INCOMPLETE DOCUMENTARY REQUIREMENTS FOR F/A (NO NOTICE OF HEARING). SUBMITTED LIVELIHOOD ASSISTANCE TO PGI (OFW ALREADY APPLIED IN OWWA),
MS-2022-066	12/14/22	FABELLA, JACQUELYN L.	SAN RODRIGO, CITY OF ILAGAN	HONGKONG	REQUESTED FOR FINANCIAL ASSISTANCE – TRANSPORTATION TO ATTEND HEARING IN MANILA.		INCOMPLETE DOCUMENTARY REQUIREMENTS FOR F/A (NO NOTICE OF HEARING). ADVISED, MAY SUBMIT REQUEST FOR LIVELIHOOD ASSISTANCE TO PGI (OFW ALREADY APPLIED IN OWWA),
MS-2022-067	12/15/22	GANNABAN, MARBIE T.	BANQUERO, REINA MERCEDES	RIYADH, KSA	REQUESTED FOR REPATRIATION AFTER OFW WILL BE DONE WITH HER GALLBLADDER SURGERY.		CASE ENDORSED TO OWWA FOR THEIR APPROPRIATE INTERVENTION.
MS-2022-068	12/21/22	ROSARIO, CHRISTINE (+)	COLORADO, SAN GUILLERMO	DUBAI, UAE	OFW ARRIVED IN THE PHILS. IN AUGUST, 2022 TO GIVE BIRTH TO HER CHILD. SHE GAVE BIRTH LAST OCTOBER AND PASSED AWAY ON 12/6/22 DUE TO HYPERTENSIVE CEREBROVASCULAR DISEASE. NOJ REQUESTED FOR BURIAL ASSISTANCE.	P3,000	REFERRED TO PGO-SOCIAL SERVICE FOR BURIAL ASSISTANCE. APPROVED. REFERRED TO OWWA FOR ANY ASSISTANCE INTENDED FOR THE FAMILY/DEPENDENT/ BENEFICIARY OF DECEASED OFWs.
MS-2022-069	12/21/22	HERNAEZ, CATHELYN M.	SANTIAGO CITY	ABU DHABI, UAE	A DISTRESSED WORKER (HEALTH PROBLEMS) WHO WAS REPATRIATED 10/7/22. REQUESTED FOR LIVELIHOOD AND FINANCIAL ASSISTANCE.		NO DOCUMENTARY REQUIREMENTS FOR F/A - MEDICAL. REFERRED TO PGO-SOCIAL SERVICE, EA ESTORQUIA. SHE WAS ADVISED TO PROCEED TO

							PSWD FOR TRANSPORTATION ASSISTANCE. SUBMITTED REQUEST FOR LIVELIHOOD ASSISTANCE TO PGI (OFW ALREADY RECEIVED LIVELIHOOD ASSISTANCE TO OWWA).
MS-2022-070	12/21/22	DOMINGO, MICHELLE E.	SINAIT, QUIRINO	QATAR	OFW WAS HIT BY A CAR IN QATAR, SHE IS PRESENTLY CONFINED IN THE ICU. NOK (FATHER OF OFW) REQUESTED FOR FINANCIAL ASSISTANCE FOR HIS SON-IN-LAW TO PROCEED TO QATAR TO VISIT AND CHECK ON WORKER.	P5,000.	CASE ENDORSED TO OWWA AND POEA FOR THEIR APPROPRIATE INTERVENTION. REFERRED TO PGO-SOCIAL SERVICE FOR F/A, APPROVED.
MS-2022-071	12/27/22	CURAMPEZ, ISABELITA R.	ALIBAGU, CITY OF ILAGAN	RIYADH, KSA	OFW REQUESTED FOR LIVELIHOOD ASSISTANCE. SHE WORKED IN RIYADH FOR ALMOST 6 YEARS AND DECIDED TO STAY FOR GOOD.		SUBMITTED REQUEST LETTER FOR LIVELIHOOD ASSISTANCE TO PGI. REFERRED TO OWWA FOR THE SAME.

*Noemi**



Republic of the Philippines
Province of Isabela

ACCOMPLISHMENT REPORT

FY 2022

PROVINCIAL GOVERNMENT OF ISABELA
MANAGEMENT INFORMATION SYSTEM
(PGO-MIS)



Republic of the Philippines
Province of Isabela

ACCOMPLISHMENT REPORT

FY 2022

OFFICE: PGO-MANAGEMENT INFORMATION SYSTEM

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENT FY 2022	ACTUAL ACCOMPLISHMENT FY 2022	OUTCOME	ALLOCATED BUDGET FY 2022	AMOUNT UTILIZED/EXPENSE S FY 2022	REMARKS
1. Set up a new computer unit and Network Cabling	To connect all the computer peripherals and software if needed (e-GOV SUIT, Operating System, Microsoft Office, Anti-virus)	To attend to all complaints and mandate/request of PGI employees with regards to computer, system, and network problems.	-	Set up new pc OPA-1 ACCOUNTING-6 HRMO-1 PSWD-WOMEN CENTER-2 PCLDO-1 Network cabling PTO-6 GSO-3 TOURISM-2 OPA-2	-	-	-	-
2. Repair of Computer units and Server	To inspect and repair all the faulty computer units, servers and other equipment like printers, scanners, and UPS. Computer system	-do-	-	ADMIN-9, PYDO-6, PSWDO-9, PIACO-9, PIO-6, PGO-15, PBO-15, PDRRMO-3, PTO-19, PSO-4, PCLDO-5, ASSESSOR-6, ACCTNG-16, HRMO-18, TOURISM-6, BRO-6, OPE-15, PGSO-13, PPDO-10, PVG-4, OPA-	-	-	-	-



Republic of the Philippines
Province of Isabela

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/OBJECTIVES	TARGET ACCOMPLISHMENT FY 2022	ACTUAL ACCOMPLISHMENT FY 2022	OUTCOME	ALLOCATED BUDGET FY 2022	AMOUNT UTILIZED/EXPENSES FY 2022	REMARKS
3. IT Preventive Maintenance	and program error in PGI Capitol. Shall conduct IT PM based on the approved schedule. This is to update Anti-virus, system, application software and to update other components installed in the computers.	To establish consistent practice to improve the performance and safety of the computer equipment.	351 target computer units to maintain quarterly	12, F.A.-5, PVET-9, COA-2, ENRO-9, ICDO-4, MIS-6, INFO-4, PLO-6, MASA-MASID-6, PCMO-4, ICDO-2, SPO-5, OPA-8, PCLEDO-8 and WCPC-4 Total of 312 units A total of 1,075 computer units were maintained PCMO-8, PYDO-26, TOURISM-15, BRO-22 PBO-71, PSO-31, PTO-126, LINGAP-8, PSWDO-8, PAO-108, PVET-10, WCPC-15, PDRRMO-10, PPDO-36, PENRO-34, ADMIN-55, INFO-20, MASA MASID-12, ICDO-12, PVGO-16, PSG-8, PLO-8, GSO-87, OPA-38, OPE-41, MIS-24, HRMO-39, ASSESSOR-81, PCDO-32, SPO-33, PIACO-33	-	-	-	-



Republic of the Philippines
Province of Isabela

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENT FY 2022	ACTUAL ACCOMPLISHMENT FY 2022	OUTCOME	ALLOCATED BUDGET FY 2022	AMOUNT UTILIZED/EXPENSE S FY 2022	REMARKS
4. Installation of Biometric Machine and Registration	Shall install the new biometric machine in other offices and register all newly hired employees on the machine (contractual or permanent).	To register all PGI employees (contractual or permanent) in the Biometric machines		Registered employees in the Biometric Machines Total of 144 employees	-	-	-	-
5. Download PGI employee's Daily Time Records (DTR)	Shall download the DTR of PGI employees from 20 Biometric machines and import the files to the e-GOV SUIT (ALMS) Server	Ensure that all files extracted in the Biometric machines are uploaded to eGOV SUIT Server	Every 15 th & 30 th /31 st of the month	All employees' DTR were downloaded on time.	-	-	-	-

Prepared by:

LUCILYN A. RIVERA
Administrative Assistant VI

Noted:
ATTY. ELIZABETH C. BINAG
Head-Executive Assistant/PIO



**REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA**

OFFICE OF THE PROVINCIAL GOVERNOR

Accomplishment Report

**BRO/Migrants Hotline
FY 2022**



Republic of the Philippines
Province of Isabela

ACCOMPLISHMENT REPORT

FY 2022

OFFICE: Provincial Governor's Office

PROGRAMS, PROJECTS, ACTIVITIES (PPAs)	DESCRIPTION OF PPAs	GOALS/ OBJECTIVES	TARGET ACCOMPLISHMENT	ACTUAL ACCOMPLISHMENT 2022	OUTCOME	ALLOCATED BUDGET FY 2020	AMOUNT UTILIZED/EXPENSES FY 2022	REMARKS
BRO/MIGRANTS DESK HOTLINE	The BRO/Migrants Desk Hotline of the Provincial Governor's Office (PGO) caters to queries primarily on the BRO Programs and Migrants desk queries such as status of requests lodged at the PGO and other relevant information requested by the general public.	To provide reliable and accurate information to the general public.		SMS Queries received/acted upon, excluding queries via calls: January - 41 February - 37 March - 38 April - 38 May - 30 June - 31 July - <i>Mobile phone was damaged. SMS unretrievable.</i> August - 37 September - October 17 - <i>Mobile phone was damaged, file was corrupted, SMS unretrievable.</i> October 18 - 31 - 24 November - 25 December - 29	Provided on - time, reliable and accurate information to the queries by the Isabela constituency and the general public lodged at the BRO/ Migrants Desk Hotline.	-	January P 1,060.00 February 999.00 March 999.00 April 1,050.99 May 1,405.98 June 1,100.99 July 1,272.99 August 998.88 September 1,262.99 October 1,151.99 November 1,075.99 December 999.00 Total P13,377.80	-

Prepared by

MARIA NOE M. O. MEJIA
 Administrative Officer II

Noted:

ATTY. ELIZABETH P. CUREG-BINAG
 Head Executive Assistants /PIO



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

RECEIVED

BY: Ma. Chesa
DATE: 2/23/2022
TIME: 4:09 pm

18 February 2022

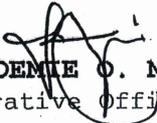
Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: Ms. MARILYN G. LOPEZ, Ph.D.
Prov'l. Internal Audit and Control Officer

Dear Sir/Madam:

Respectfully submitting herewith the *transcription* of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **JANUARY, 2022**.

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH P. CUREG-BINAG
Head, Executive Assistants/
Provincial information Officer

SUMMARY OF SMS RECEIVED

For JANUARY, 2021

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/RENEWAL/MASTERLIST	5	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	ALLOWANCE	10	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	DIRECTORY ASSISTANCE	11	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	7	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHER CONCERNS	8	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF INQUIRIES RECEIVED/ACTED UPON FOR JANUARY, 2022 <i>(Inquiries through calls are not included in this listing)</i>		41		

BRO INQUIRIES VIA SMS for JANUARY, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	1/5/22	09279213576	Good day! May schedule na ba ang Angadanan? Thanks! -Yes, everyday pero wala pa po. -Salamat po.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
2	1/7/22	09362931956	Good morning po, ask ko lang po ulit magstart distribution ng allowance? -Sige po salamat po. -Pero sana po ngayong month rin po mabigay laking tulong rin po kasi yun sa gastos sa pagpaload for online class.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
3	1/7/22	09178957428	Hello. Would like to ask po when will you release allowance for Tumauni? Thank you. -Thanks.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
4	1/8/22	09982735015	Hello po. Ask ko po sana kung kailan po kayo ulit magpost ng schedule ng allowance. -Pero ngayon buwan po ba magpost?	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
5	1/11/22	09051319602	Hello po magandang araw po. Itatanong ko lang po sana kung kailan po ulit releasing ng BRO allowance. Salamat po.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
6	1/11/22	09262072182	Good day BROEd. Itatanong ko lang po sana kung kailan po resume ng releasing ng allowance? Maihabol po sana sa Cauayan pambayad ng tuition. -Sige po. Thank you po.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
7	1/17/22	09350393988	Good pm po Ma'am/Sir. Wala pa po bang schedule ang giving of allowance ng BROEd Echague po? -Salamat po.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
8	1/21/22	09279213576	Good day po. Wala pa naman po schedule ng releasing dito Angadanan? Thanks po. Everyday po pero no update since the last posting of other municipalities. -Mga kailan po kaya. -Salamat po.	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.
9	1/24/22	09655574337	Hello good morning. Ask ko lang po if kailan distribution ng Education Assistance ng Cabatuan?	Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.

10	1/27/22	09350587503	<p>Good evening, Ma'am. I've checked po lahat ng list, wala po yung name ko.</p> <p>-Concern: No Name for 1st Semester 2020-21. Jeremiah V. Andaya, ISU, 2nd Year 1st Sem, Alicia, Isabela – 09350587503.</p> <p>-Thank you, Ma'am. I'd try to reach BROEd page na din po. And follow ko na lang po kayo, Ma'am. Looking forward for it. Thank's again, Ma'am.</p>	<p>Advised, if sent already an email of the details and concern to the Bro For Education FB page, it is subject for verification. Message was forwarded to Sir Reymel for his information.</p>
11	1/27/22	09356135323	<p>Hello po good evening. Ako po si Riagail Dacquil from Santa Maria. Ak ko po sana bakit wala po sa masterlist ng Sta. Maria both 1st and 2nd sem nag apply at nagrenew naman po ako. Badly needed po. Sana matulungan niyo ako at mabasa itong aking katanungan. Maraming salamat. God bless.</p> <p>-Sige po thank you.</p>	<p>Advised to please doublecheck listing because name might be included in other municipalities due to the number of BROEd scholars. If none, to please send details via email at the BRO for Education page – Name, Address, School Year, CP No., Sem Applied and Concern, subject for verification of the BROEd Staff. Forwarded also concern to PYDO Reymel Resposo.</p>
12	1/28/22	09356135323	<p>Good morning. Bakit po ganun may pangalan po ako sa 1st sem pero sa 2nd sem wala po nagrenew naman ako.</p> <p>-Maraming salamat po.</p>	<p>Advised, to please send details via email at the BRO for Education page – Name, Address, School Year, CP No., Sem Applied and Concern, subject for verification of the BROEd Staff. Forwarded also concern to PYDO Reymel Resposo.</p>
13	1/28/22	09972672442	<p>Good day Ma'am/Sir ako nga pala si Carla Mae Bulan from Tumauini, Isabela bakit po wala ako name sa 2nd sem kahit nagpasa naman po ako ng requirements application for 2nd sem.</p> <p>-Carla Mae Bulan, ISU-Cabagan, BSAB 3rd Year, Cp No. 09972672442. Wala name sa 2nd sem.</p> <p>-Nakapag email na rin po ako sa page. Salamat po.</p>	<p>Advised to please doublecheck listing because name might be included in other municipalities due to the number of BROEd scholars. If none, to please send details via email at the BRO for Education page – Name, Address, School Year, CP No., Sem Applied and Concern subject for verification of the BROEd Staff. Forwarded also concern to PYDO Reymel Resposo.</p>
14	1/28/22	09261091839	<p>Good evening po. Kailan po schedule ng Delfin Albano sa distribution ng BROEd scholarship?</p> <p>-Thank you po.</p>	<p>Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.</p>

15	1/31/22	09277175061	Good afternoon po. Ask ko lang po if maayos pa po ba yung nakalagay sa masterlist? Mali po kasi yung school na nakatapat sa name ko po sa 1 st sem. Taman naman po yung inilagay ko po noong nag apply ako.	Advised to please approach BROEd Staff during the scheduled release so that her record will be rectified.
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Noemie*

OTHER INQUIRIES VIA SMS for JANUARY, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	1/3/22	09750140818	Hello po, ask ko lang po kung paano po mag apply ng scholar sa TESDA sana dito sa Santiago City po. Thank you. -Thank you po sa pagsagot.	Advised, TESDA is not under the jurisdiction of PGI. To please inquire directly at TESDA.
2	1/4/22	09169823572	Ma'am result ng case po ni Cherrymie Guitting. Salamat po. -Salamat po, Ma'am.	Advised, we will make a follow up with OWWA and POEA.
3	1/7/22	09558944964	Requested for the contact number of Cauayan City. -Thank's much.	Provided contact number of LGU-Cauayan City.
4	1/8/22	09975980725	Requested for the contact number of Delfin Albano, Isabela. -Thank you!	Provided contact number of LGU-Delfin Albano.
5	1/10/22	09364217319	Hello po Ma'am. Good am. Ako po si Honeylette Matutino, sister-in-law of Domestic Helper in Qatar April joce Del Rosario. Mag update po sana kami sa case po. -Pilit po kasi sinasabi nga ganecy na sya bibili ng ticket saan naman kami kukuha. Mahirap lang po kami. -Salamat po.	Advised, case was endorsed to POEA and OWWA for their appropriate intervention. Will follow-up, updates will be provided to the NOK.
6	1/11/22	09951811258	Ma'am patulong para sana asikasuhin ng Embassy kasi iba-iba naman sagot sa amin ng Embassy	Advised, we will make a follow-up on the case of the OFW Caleja.
7	1/11/22	09169823572	Good day, Ma'am. Meron na po ba kayo result tungkol sa status ni Cherrymie Guitting? -Sige po. Salamat, Ma'am.	Advised, awaiting feedback from the post.
8	1/12/22	09665322233	Good evening Ma'am. Erwin Cendaña po ito, update nyo nalang po ako dito sa number na ito regarding sa case ni Jheny Buccat OFW. Thank you so much, God bless. -Okay na ba Ma'am nasubmit na ba? -Salamat Ma'am.	Noted. Advised, case already endorsed to OWWA and POEA for their appropriate intervention.
9	1/13/22	09455203058	Good am po. Patrolman Espiritu po ito from 201 st MC PNP Sindon Bayabo, Ilagan. Magtatanong po sana regarding po sa bigas na ibibigay ng Capitol sa kapulisan dito sa Sindon Bayabo kung paano po makakuha ng bigas Ma'am. Thank you po.	Advised to submit letter request at the Capitol addressed to the Hon. Gov. Rodolfo T. Albano III.
10	1/13/22	09361313526	Requested for the contact number of PCLEDO, Capitol. -Thanks.	Provided contact number of PCLEDO.

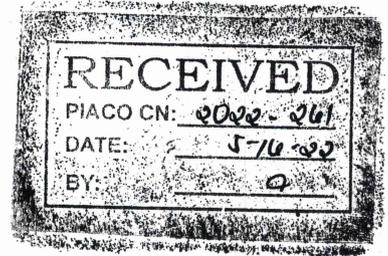
11	1/14/22	09261130710	Follow up status of request to the Governor dated January 6, 2022 signed by Ms. Syrine Joy D. Cababa. Salamat po. God bless. -Salamat po, Ma'am.	Advised, letter was endorsed to EA Ruben Pagayatan. Per Sir Ruben, request is for the Gov's information/ approval/ comments.
12	1/14/22	09550084577	Requested for the contact number of PSWD.	Provided contact number of PSWDO.
13	1/15/22	09153805240	Requested for the email address of PGO.	Provided email address of PGO.
14	1/17/22	09475674954	Requested for the contact number of the Governor or his Assistant.	Provided contact number of EA Ruben Pagayatan.
15	1/17/22	09552114798	Requested for the contact number of LGU-Cordon.	Provided contact number of LGU-Cordon.
16	1/17/22	09277600038	Requested for the number of LGU Santiago City and San Pablo.	Provided contact numbers of LGUs Santiago City and San Pablo.
17	1/18/22	09451890075	Ma'am yung inaplayan ko po sa OWWA na livelihood meron na po ba? -Salamat po	Provided contact number of OWWA Isabela Focal Person for the status of application.
18	1/20/22	09273063476	Maraming salamat po at natanggap na naming yung wheelchair ng nanay, thanks po kay Gov at Ma'am Becca at sa inyo Ma'am, Kagawad Isabelino, Bagong Sikat, Alicia.	Acknowledged receipt with appreciation.
19	1/24/22	09399189182	Requested for the contact number of LGU-Dinapigue. -Thank you po.	Provided contact number of LGU-Dinapigue.
20	1/24/22	09153805240	Good afternoon, Ma'am. Tanong lang namin kung approved na yung venue na good for 60 pax and other requirements for the conduct of ACVB on 28 Jan 2022? -Copy Ma'am. Thank you po.	Advised that the Governor approved their request and was forwarded to EA Jo Estorquia, to please coordinate with her (provided number of EA Jo).
21	1/25/22	09219781797	Good day Sirs, report ko lang sana patagilin o kaya isara ang OCBS (online sabong) sa Brgy. Catabayungan, Cabagan, Isabela dahil hindi inoobserve ang social distancing at paninigarilyo sa loob ng tayaan. Napapansin ko din mga bata at menor de edad ay hindi pinagbabawalang tumaya. Napakadelikado dahil sa kawalan ng disciplina ng mga mananaya sa loob. Karamhihan pa sa kanila ay hindi nagsusuot ng facemask. Wala man lang ginagawang action ang management ng OCBS. Sana po gawan nyo ng agarang action ang message kong ito. Maraming salamat. Concerned Citizen of Cabagan, Isabela. -Thank you. Sana maaksyonan agad para maiwasan ang pagkahawa-hawa ng COVID sa naturang OCBS sa Barangay Catabayungan, Cabagan, Isabela.	Acknowledged receipt of SMS. SMS forwarded to Atty. Liz Binag, for her information.
22	1/26/22	09219781797	Good morning. Ewan kung totoo ang sabi ng marami si Mayor Topi Mamauag daw ang may-ari ng OCBS ditto kaya Malabo dawn a maipasara. Sana hindi totoo.	SMS forwarded to Atty. Liz Binag, for her information.

23	1/26/22	09120108026	Nagpa DOLE na po kami ayaw po humarap sa amin natanggal po sa trabaho. Dito po kami sa San Ildefonso, Bulacan, Ma'am. -Salamat po.	Advised to please make a follow-up with the DOLE in their area regarding their complaint.
24	1/26/22	09364217319	Ma'am this is Honeylette Matutino, sister-in-law of OFW April Joyce Del Rosario. -Pilit po kasi sinasabi ng agency po na sya daw bibili ng plane ticket nya saan kami kukuha pambili plane ticket. Mahirap lang po kami. -Salamat, Ma'am.	Advised, OFW's case was already endorsed to POEA and OWWA for their appropriate intervention. We will make a follow-up.
25	1/29/22	09985894295	Pahingi po number ng Mallig po. Thank you. -Thank you.	Provided contact number of LGU-Mallig.
26	1/31/22	09173114045	May we have po contact number of Santiago City. -Thank you po. -Wala po bang cp number from Manila po ako. -Thank you.	Provided contact number of LGU-Santiago City.

Noemie*



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA



12 May 2022

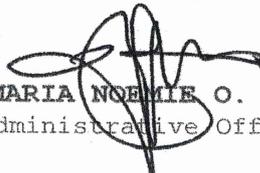
Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: Ms. MARILYN G. LOPEZ, Ph.D.
Prov'l. Internal Audit and Control Officer

Dear Sir/Madam:

Respectfully submitting herewith the *transcription* of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **FEBRUARY, 2022**.

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For FEBRUARY, 2021**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/MASTERLIST	6	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	ALLOWANCE	14	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	DIRECTORY	6	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHER CONCERNS	9	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF INQUIRIES RECEIVED/ACTED UPON FOR FEBRUARY, 2022 <i>(Inquiries through calls are not included in this listing)</i>		37		

BRO INQUIRIES VIA SMS for FEBRUARY, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	2/1/22	09158825030	<i>Ipapaphotocopy pa po ba school ID o yun na ang dalhin? -Thank you, Sir/Ma'am.</i>	Advised, not necessary as long as valid actual ID is available.
2	2/1/22	09475013545	<i>Hello po good evening Ma'am/Sir nagmessage po ako sa Gmail ng BRO for Education scholarship. Sana po mabasa. Thank you and God bless po.</i>	Advised, our BROEd Staff regularly monitors/checks the page. Message noted.
3	2/3/22	09677751667	<i>Ma'am ito po mga pangalan wala sa list ngayong release po, Reyce Junio, Ariel Jake Delfin, Klye Bryan Baccay, Bonjovie Anapi. -Sige po salamat.</i>	Advised to please approach anybody from the BROEd Staff in the venue to doublecheck listing (release ongoing).
4	2/3/22	09970716270	<i>Hello po, Ma'am. BRO-Scholar po. -Paverify po sana yung name namin for 2nd sem wala po kasi sa list. Nagpasa naman po kami requirements po, Ma'am. -Ongoing na po kasi releasing naming Ma'am. -Dalawa lang po kami. -Sige po, Ma'am, thank you po.</i>	Advised to please approach anybody from the BROEd Staff in the venue to doublecheck listing (release ongoing).
5	2/4/22	09162825472	<i>Hello po Ma'am/Sir. Yung last year po ng BRO hindi po ako nakakuha pero sabi po noon na makukuha pero isang sem lang sabi nyo po. -Sige po, Ma'am/Sir thank you so much.</i>	Advised to please check the masterlist posted in the Bro for Education FB page.
6	2/4/22	096684219036	<i>Good pm po. Ma'am dito po ako Capitol, need daw po ng BRO Certificate sa release. Saan po kukunin, Ma'am.</i>	Advised to please proceed to the PYD Office at Queen Isabela Park for the Certificate.
7	2/5/22	09168322147	<i>Good pm po. Ask ko lang po sana about sa BROEd scholar po. Nasa Quezon po kasi name ko ng 1st sem pero taga San Isidro po ako. Maclaim ko po sa San Isidro 1st sem ko? -Thank you po, Sir/Ma'am.</i>	Referred to Sir Reymel. Advised, scholar may claim his allowance during the release in San Isidro.
8	2/5/22	09752535813	<i>Good evening Ma'am/Sir. Pwede po bang mag issue ng request letter para yung parent ko na lang ang magreceive sa BRO scholarship ko. Final exam po kasi namin sa February 10. -Salamat po, Ma'am/Sir. God bless.</i>	Advised to please provide Authorization Letter to her parent and to please bring their valid IDs and the requirements for release.
9	2/5/22	09358553836	<i>Hello po, good morning. Paano po pag di po makapunta sa date ng release ng BRO, pwede po ipakuha sa kakilala? Ano po requirements kung pwede po? Thank you.</i>	Advised, parent/immediate member of the family may receive, to please provide Authorization Letter and to please bring

				their valid IDs and the requirements for release.
10	2/7/22	09925176613	<i>Good morning po Sir/Ma'am. Patulong po paano po makapasok sa BROEd scholar yung anak ko 2nd year college at dahil salat kami dahil 5 po anak ko lahat sila nag aaral. Nahirapan na po kami dahil plain housewife at laborer lang asawa ko. May sakit din po sa baga at 4Ps beneficiary kami.</i>	Advised, application for the BROEd scholarship is online due to the pandemic. To kindly follow/monitor BRO for education FB page for the details and date of application.
11	2/7/22	09974379541	<i>Bat napostponed na naman pagbibigay ng scholar sa BRO. Ilang postpone na po kailangan na rin mga anak namin.</i>	Advised to please bear with us due to the pandemic. To kindly wait for the scheduled release.
12	2/10/22	09614116316	<i>Good morning Ma'am/Sir. I just happened that I don't feeling well on the date that you came in our Municipality, tumauini. Can I ask if there's a way to claim the cash grants?</i>	Advised, to please check first the masterlist in the Bro for Education FB page. If name is included, may proceed at the Provincial Capitol, Ilagan- Cash Division to claim the allowance. To please bring the necessary requirements for release.
13	2/10/22	09924829133	<i>Good morning po. Ask ko lang po kung required po ba yung assessment form without signature ng Registrar? Salamat po.</i>	Advised to please provide required documents. If the Assessment Form is from the school portal, no signature is needed.
14	2/15/22	09917341285	<i>Good day po. Hindi po ba ako pwede makakuha bukas sa release ng Delfin Albano? Wala pa din po ako sa masterlist my paraents is asking din po about this matter. Thank you and keep safe. -Since Septmeber po ako nag email wala pa din po. Lagi ko nireraise ang concern nag update naman po noon na ilalagay name pero ngayon naglabas ng final wala pa din. Umaasa lang po kami maski parents ko na imbes makatulong ngayong pandemic itong financial. Sige po thank you sa response.</i>	Advised, if no name in the masterlist, means no name in the payroll. If they have already sent an email in the page regarding concern, to please wait for updates from the BROEd. (Message forwarded to Sir Reymel for his info).
15	2/16/22	09993086826	<i>Hello po Ma'am/Sir. Query pwede po ba parents ang magreceive ng allowance sa BROEd kasi scheduled exam ko nation. And ano po requirement if pwede?</i>	Advised, yes, to please bring Authorization Letter from the Scholar, valid ID of Claimant and the scholar and the other required documents for release.
16	2/16/22	09702840208	<i>Good afternoon po. Ako po yung walang nakuhang rice assistance po sa BRO. April Joy Tandayu 09532695272.</i>	Message forwarded to Sir Reymel for advise/instruction to the scholar.

17	2/16/22	09532695272	<i>Hi Ma'am/Sir pwede ko na po ba maclaim yung rice ko dito Delfin Albano wala po kasi nagbigay sa akin ng stub na magpapatunay po na di pa ako kumuha. Sa Tumauni pa po ako.</i>	To please approach BROEd Staff during the release for instructions/advise.
18	2/20/22	09063338657	<i>Good morning. I am a BRO Scholar from Angadanan. Ask ko lang po sana kung pwede parents ang kukuha ng irerelease kung matuyloy po sa 22? Thank you in advance.</i>	Advised, yes, to please bring Authorization Letter from the Scholar, valid ID of Claimant and the scholar and the other required documents for release.
19	2/21/22	09650553852	<i>Good pm Ma'am ask ko lang po kung kailan schedule ng SY 2021-2022. Thank and God bless.</i>	Advised to please follow and monitor BRO for Education FB page for updates.
20	2/23/22	09262611337	<i>No name-Mabbayad Cristine F. , ISU-Cabagan, Tumauni, Isabela CP No. 09262611337; 09519214698. Concern: No release in 2nd sem. -Sige po Ma'am maraming salamat po sana matulungan ako sobrang need ko po allowance po.</i>	Advised, message was forwarded to Sir Reymel for his info/verification of the BRO Ed Staff. SMS acknowledged by Sir Reymel.

Noemie*

OTHER INQUIRIES VIA SMS for FEBRUARY, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	2/2/22	09265234043	<i>Good morning po. Nakikiusap po ako kung pwede gawan nyo ako ng recommendation letter for signature ni Gov Ma'am need ko talaga today, please? -Salamat po.</i>	Called texter, advised, recommendation letter is prepared, for signature of the Governor.
2	2/3/22	09925180962	<i>Ma'am magtatanong po sana ako tungkol sa program nyo para sa mga fresh graduate ng Agriculture regarding CLT Program po at ano mga requirements para maka avail sa program? -Salamat po.</i>	Referred to OPA, Engr. Arlene Castillo, she advised texter.
3	2/3/22	09176374768	<i>Hello po. Just got this number from Isabela website. I would just like to ask kung ano pong email ng MGO Dinapigue Isabela para magsend ng application for job if ever thru email po? Salamat po. -Thank you so much, Ma'am.</i>	Provided official email address of LGU-Dinapigue.
4	2/4/22	09771234281	<i>Ma'am may we ask for the contact number of Santiago City?</i>	Provided number of LGU-Santiago City.
5	2/4/22	09178656170	<i>Request for LGU-Cabatuan number.</i>	Provided number of LGU-Cabatuan.
6	2/6/22	09956793339	<i>Good morning po. Ask ko lang po if bibisita sa Isabela tapos resident ng Manila need pa rin po ba negative swab test kahit fully vaccinated na? Thanks. -Sa Cauayan po. -Salamat po.</i>	Advised to please coordinate with LGU Cauayan for their protocol, provide contact number of LGU-Cauayan.
7	2/8/22	09088832768	<i>Hingi po ng number ng HRM Office. -Maraming salamat po.</i>	Provided number of HRMO.
8	2/9/22	09066131978	<i>Good morning, ma'am. Ask ko po sana about sa Recommendation ko po? Irah Mae Bautista. -Sige po Ma'am kunin ko na lang dyan. Thank you so much.</i>	Advised, Recommendation letter already signed by the Governor for release.
9	2/10/22	09750562382	<i>Ma'am yung mga gamit na lang ang importante ni Ofelia Turqueza kasi wala syang magamit sa pag uwi pati pera nya andun sa amo nya.</i>	Advised, message was noted. Coordinated request of NOK to OWWA.
10	2/11/22	09209496496	<i>Hi po good pm. Ask ko lang po travel restrictions sa Cauayan, Isabela magbabayad po sana ng amilyar nasa Makati kasi kami. -Thanks.</i>	Provided number of LGU-Cauayan for their protocols.
11	2/13/22	09453766378	<i>Request for number of PSO. -Thank you po.</i>	Provided number of Public Safety Office.

12	2/17/22	09067121352	<i>Vila Saflor Jastillana from ISU. Recommendation Letter follow up. -Thank you.</i>	Request was forwarded to Admin Office. May please contact the office at 09178608198.
13	2/17/22	09467671877	<i>Hello po, open po ba Queen Isabela Park at may entrance po ba? Salamat po. -Salamat po. Is this DOT number? -Maraming salamat po.</i>	Advised, QIP is open for the public, no entrance fee. Provided also number of Isabela Tourism Office.
14	2/21/22	09164736059	<i>Good pm Ma'am/Sir, follow up lang po regarding sa Recommendation Letter po. Jessamaine Montanez po. Thank you so much. -Ok po thank you so much, God bless!</i>	Advised, for signature of the Governor. We will inform her soon as it is signed by the Gov.
15	2/21/22	09156088411	<i>Request for the contact number of Maconacon. -Salamat po.</i>	Provided number of LGU-Maconacon.
16	2/22/22	09753412664	<i>Good morning Ma'am. Pasensya na po sa abala dito po ako Division of Ilagan, nagfollow up po Endorsement ni Gov, ang sab po sa akin magpapasa na lang daw po ng Letter of Transfer sa Makati. Thank you po, Ma'am.</i>	Noted/acknowledged SMS.
17	2/27/22	09099810223	<i>Good day Ma'am. Marisa Vinarao po ito sister ni Marnelie Vinarao yung namatay sa Abu Dhabi. Ma'am pwede po pumunta ambulansya ng umaga ng 1 sa Manila. -8:30 AM, March 2. -Opo email kop o light details. Salamat po. -Thank you po. God bless.</i>	Coordinated with PGSO Ma'am Tess Maramag regarding request (forwarded earlier). PGI to provide service vehicle to fetch the remains at NAIA Manila.

Noemie*

RECEIVED

BY: Kathleen Mae I.P. Fung

DATE: 05-19-2022

TIME: 6:10 pm



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

18 May 2022

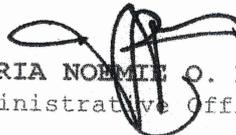
Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: Ms. MARILYN G. LOPEZ, Ph.D.
Prov'l. Internal Audit and Control Officer

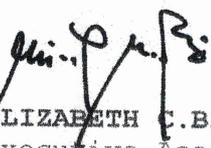
Dear Sir/Madam:

Respectfully submitting herewith the transcription of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **MARCH, 2022**.

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For MARCH, 2022**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/MASTERLIST	9	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	RELEASE OF ALLOWANCE	11	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
VARIOUS CONCERNS	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	4	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	1	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	6	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	FOLLOW-UP REQUEST	4	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHER CONCERNS	3	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF INQUIRIES RECEIVED/ACTED UPON FOR MARCH, 2022 <i>(Inquiries through calls are not included in this listing)</i>		38		

BRO INQUIRIES VIA SMS for MARCH, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	3/4/22	09451096512	<i>Good evening! I just want to ask if you are also giving scholarship to PhD student? Thank you very much! -Ano po requirements? Thanks po sa reply.</i>	Advised, yes. To please follow/visit BRO for Education FB page for the mechanics of the scholarship.
2	3/7/22	09979104220	<i>Hello po good afternoon. I'm Danilo C. Laman, Jr. from Delfin Albano. Magtatanong lang po sana ako bale 1st sem lang po nakuha ko nung releasing dito sa Delfin kasi yung 2nd sem na name ko nasa Echague. Tanungin ko lang po sana paano kop o makukuha kasi ang sabi ng Coordinator ng BRO noon is sa Provincial Hall ko na lang daw po kunin pag magrelease na ang Echague. Pasensya na nakitext lang. -Thank you po, Sir/Ma'am.</i>	Advised, to please follow instruction of the BROEd Coordinator. May claim allowance at the Cashier's Office, provincial Capitol in Iligan after the scheduled release of Echague.
3	3/7/22	09556484758	<i>Good evening po. I just wanna ask po two consecutive times na po ako nagpasa ng requirements sa BRO but still I don't have names sa masterlist nakuha kop o ng BRO is 1st year 1st pa po ako and I;m now 3rd year college nagpapass naman ako after the end of sem pero still I don't have name sa mga narelease na name na makukuha. Pasensya nap o sa abala I just wanna ask. -Emerson babaran, ISU-San Antonio Ugad, Echague. 1st sem and 2nd sem 09556484758 -Salamat at pasensya na sa abala. -Nagsend na din po ako sa email. -Salamat po. Buaks na po kasi ang release.</i>	Advised to please send also email to the BRO for Education FB page with the details for verification of BROEd Staff. Message also forwarded to Sir Reymel for his information.
4	3/7/22	09654703602	<i>Hi good afternoon. Nag apply po ako sa BRO 2020-2021 1st and 2nd sem wala naman ako sa list. Thank you. Alexandra Dumaliang Balunsat frm Echague. -Done na po nag email, last 2021 nag email din po ako. -Baks na po kasi releasing. -Bali nasarhan po ako ng google form sa email po ako nagsend ng requirements. Sabi naman daw po icheck nila application ko. -Thank you po.</i>	Advised, if no name in the masterlist, not included in the release because payroll was already prepared. Subject for validation. Message was also forwarded to Sir Reymel for his information.
5	3/8/22	09152542653	<i>Good afternoon po Ma'am/Sir. Bakit wala po yung pangalan po sa BROEd nag apply naman po ako tapos yung kasabay kong nag apply online may pangalan naman po sya tapos ako wala. Ako pala si Evelyn Libatique.</i>	Advised to please doublecheck list, name might be mixed in other municipalities, if none, to please send email at BRO for Education FB page for verification with the

				following details: name, address, school, year, contact number and concern/problem for verification of BROEd Staff.
6	3/8/22	09550950033	<i>Good morning, Ma'am/Sir paano kapag yung Assessment at COE po nasa isang bondpaper okay lang po ba kasi yun po yung bingay ng Registrar sa amin noong nagrequest po kami ng Assessment at COE?</i>	Advised, as long as document as available, to bring during the release.
7	3/8/22	09365102062	<i>Good morning,Sir/Ma'am. Pwede po ba assessment lang idala bukas sa release?</i>	Advised to please bring required documents for release.
8	3/8/22	09653054146	<i>Rodito Albano, Gov Thru Bojie Dy, Vice Gov, Dear Sir, Have a blessed day! Truly BRoEd helps students like us to pursue our dreams and education amidst pandemic. Thank you for thus wonderful program. With this regard, can we still apply for 1st sem 2021-2022 and 2nd sem 2022-2023 on my PhD Scied Course at SMU, NV to us to be able to fund our study. Hoping for oyur kind consideration and favorable response for this matter.Than you and God bless. Respectfully yours, Mayflor G. Agustin, PhD Scied Bio Student.-Thank you so much po Ma'am/Sir sa pagreply. God bless po.</i>	Message was referred to Sir Reymel, per Sir Reymel: "For 2 nd sem na lang po. Will update once we open the application. Thanks po." Advised Texter.
9	3/8/22	09679489313	<i>Ma'am ask lang po bakit po wala pong name sa list nakapagsubmit naman po ako lahat ng requirements yung mga kasabay ko pong mga kaibigan ko may name ako po wala.</i>	Advised to please doublecheck list, name might be mixed in other municipalities, if none, to please send email at BRO for Education FB page for verification with the following details: name, address, school, year, contact number and concern/problem for verification of BROEd Staff.
10	3/8/22	09569808629	<i>Good pm Ma'am/Sir tanong ko lang po kung paano po kapag nakapagrenew naman po kami ng 1st sem and 2nd sem pero wala po sa list yung pangalan naming sa 2nd sem lang po kabilang yung names namin yung kasabay po namin nagrenew may name po sya 1st and 2nd tapos kaming apat po na kasabay nya wala po. Salamat po. Student kami from Cauayan.</i>	Advised to please doublecheck list, name might be mixed in other municipalities, if none, to please send email at BRO for Education FB page for verification with the following details: name, address, school, year, contact number and concern/problem for verification of BROEd Staff.
11	3/8/22	09676250556	<i>Good morning, Ma'am/Sir. Paano po yung mga hindi nakareceive nung last releasing ng allowance makukuha po ba naming ngayon sa releasing? Salamat po. God bless.</i>	Message forwarded to Sir Reymel for his advise to texter. Advised also to please

				approach BROEd Staff during the scheduled release.
12	3/9/22	09922780133	Good morning Ma'am/Sir. Danilo Laman from Delfin Albano. Ask ko lang po if pwede ko po kunin today yung scholarship nasa Echague po kasi yung 2 nd sem ko, ask ko po sana if pwede na pumunta dyan sa Capitol Cashier. -Salamat po.	Advised, yes, to please bring necessary requirements for release.
13	3/9/22	09169843577	Romalyn S. Cardona; Isabela Colleges; MAEd; Minante 2, Cauayan City. Concern: Received P2,500 instead of P5,000. -Thank you for your immediate action. Looking forward for positive results. More power po.	Message was sent to Sir Reymel for verification/clarification. Sir Reymel to feedback to texter. Advised texter.
14	3/15/22	0166945649	Good day! Ask ko lang po paano makukuha ko sa BRO ka pay out na po bukas yung name ko po nasa Quezon, Isabela pero taga San Isidro, Isabela po ako. Barangay po namin yung Quezon pero napunta po doon name namin. Thank you po. -Thank you po!	Referred to Sir Reymel, advised to attend release scheduled in San Isidro.
15	3/15/22	09979722354	Good evening, Ma'am/Sir. BRO recipients po kami from brgy. Quezon, San Isidro but our names are listed p sa Quezon, Isabela. Can we request po if possible na maisabay nap o bukas sa distribution yung allowances po namin. 1056 Dizon, Angel Dianne, 1058 Handoc Christine Leah, 201 Somera Erwin jan, Pero, Cheerah Mae -Thank you and more power!	Referred to Sir Reymel, advised to attend release scheduled in San Isidro.
16	3/16/22	09533715534	Tanong ko lang po sana kung may marerelease po ako sa 1 st sem and 2 nd sem hindi po kasi ako nakapunta nung releasing nung March 9. -Ailyn Salazar po name ko. -Thank you so much po.	Advised to please check BRO for Education FB page for the masterlist.
17	3/17/21	09753083250	Rhyz R. Quedding, ISU, from Cauayan City, concern: may pangalan po ako sa masterlist at ang payroll ko ay 931 pero hindi po ako nakakuha noong March 9 kasi sabi ng paymaster wala daw po akong pangalan sabi po nila tatawagan daw ako pero hanggang ngayon wala pa pong tumatawag.	Advised, message was forwarded to Sir Reymel for his information and instruction to the texter.
18	3/23/22	09175461681	Good afternoon Sir/Ma'am. Ask ko lang po sana kung nakasama po kaya ang anak ko na nakapag apply po ng 1 st sem for 2021-2022 po? Tsaka ask ko na din po kung kalian po yung application for 2 nd sem din po? -Thank you very much po.	Advised to please check BRO for Education FB page for the masterlist and updates on the schedule of application.

19	3/24/22	09677720261	<p>Hello po ulit BRO ask ko lang po sana tentative date sa Quezon wala pa po ata post po sa BRO page hehe para alam po sana namin kaila po tutungo. Thank you BRO. Salamat po sa pang unawa.</p> <p>-Ok na po Bro nahanap na po. Thank you po ulit.</p>	<p>Advised to please monitor BRO for Education FB page for updates regarding schedule of the release of allowances.</p>
20	3/31/22	09106423002	<p>Hello good afternoon, Ma'am. Ask lang po kung open na link ng application ng 2nd sem 2021-2022? Ty po.</p>	<p>Advised to please monitor BRO for Education FB page for updates regarding schedule of application.</p>

Noemie*

OTHER INQUIRIES VIA SMS for MARCH, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	3/2/22	09355600929	<i>Good day Ma'am. From Ramon po. Follow up lang po sana kami Ma'am sa request letter namin para sa sasakyan this March 9-11? -Malaman lang sana kung available yung coaster? -Thank you, Ma'am.</i>	Request was endorsed to EA Ruben Pagayatan. Provided number of EA Ruben.
2	3/2/22	09294285675	<i>Good pm po. This is Ms. Domini Cabading from CRSD of PAGCOR pwede po ba pasend po ulit ng matrix kung ano po kailangan ng per hospital. Painclude po ng equipment requirement and costings tapos po total. Para po pag tiningnan ko kita na agad ano kailangan per hospital at total cost. Thank you po.</i>	Acknowledged SMS. Documents emailed to PAGCOR 3/3/22.
3	3/3/22	09455203058	<i>Good pm Ma'am. Patrolman Espiritu po from 201st MC PNP Sindon bayabo kukuha lang po sana ng update reharding po sa request naming na rice subsidy kay Gov nareceive po last Feb. 7, 2022 signed po Police Captain Caoili. Thank you, Ma'am. -Okay thank you so much, Ma'am.</i>	Advised, letter was endorsed to EA Ruben Pagayatan for Gov's information/approval.
4	3/3/22	09159152341	<i>Ma'am thank you for directing us to the right person. Salamat po and looking forward to meet you soon. Sherwin GRRDC, ISU Echague.</i>	As requested, provided full name and contact details of PSWDO.
5	3/4/22	09557690188	<i>Ma'am baka pwede po makakuha ng contact persons sa OWWA po? -Salamat po.</i>	Provided contact details of OWWA Focal Persons in Isabela.
6	3/8/22	09778015042	<i>Requested for PSWD contact number. -Thank you, Ma'am.</i>	Provided contact details of PSWD Office.
7	3/11/22	09656677348	<i>Good morning po, follow up ko lang yung F.A namin ng Dist. 3 about po sa Team Building.</i>	Called texter, Ms. Agnes provided feedback to Texter.
8	3/16/22	09392871514	<i>Good day, what are your requirements for unvaccinated 11 years old? In the internet it says antigen test valid for 48 hrs. I need clarification. Thank you. -Thank you.</i>	Advised to please contact our Provincial Safety Office, provided number.
9	3/17/22	09630242064	<i>Ma'am kayo po ba nag aayos ng papers para sa passport papuntang Korea?</i>	Called texter to inform of the requirements for Mobile Passporting.
10	3/20/22	09366713570	<i>Good evening po, Ma'am. Taga San isidro po kami 1st batch sa Korea Internship program. Paki naman po coordinate po kami sa RHU bukas para po sa Medical Certificate po namin. Thank you po ng marami, Ma'am. -Thank you po, Ma'am.</i>	Advised , Doc. Arlene Lazaro, our Prov'l. Health Officer, already messaged/coordinated with the different MHOs.

11	3/21/22	09752274330	<i>Good am Ma'am. May problema po ako sa HGB Blood mababa po. -Paano pag di kami makapasa sa medical?</i>	Advised to have their medical exam (for Korea) first in the RHU, then drink sterilized milk and seek advise from the RHU's doctor. To attend medical exam.
12	3/22/22	09350213767	<i>Requested for the contact number of Prov'l. Budget Office. -Thank you.</i>	Provided hotline number of Prov'l. Budget Office.
13	3/22/22	09364210081	<i>Madam tanong lang po saan kami banda magpasa ng requirements para po sa Korea? -Salamat po</i>	Advised to please proceed at the Info. Office, Provincial Capitol (3 rd floor).
14	3/23/22	09229782745	<i>Request for the number of Cordon and San Pablo. -Thank you.</i>	Provided number of LGUs Cordon and San Pablo.
15	3/25/22	09770890729	<i>Requested for contact number of Jones Mayor. -Ma'am incorrect kanu jay number. -Ay sige po try ulit. Maraming salamat po.</i>	Provided number of Mayor Sebastian.
16	3/25/22	09618482102	<i>Ma'am pasend na lang po number ng San agustin. Maraming salamat po. -Naka off phone, Ma'am. -Thank you.</i>	Provided number of LGU-san Agustin.
17	3/29/22	09270284859	<i>Good afternoon, Ma'am sa Alhabib Agency po pwede kop o makuha yung email address nyo send ko po documents ni OFW Reymar Calleja. Thank you po. -Thank you.</i>	Provided email address Isabela.migrants@gmail.com .
18	3/30/22	09176381918	<i>Requested for LGU-Burgos number. -Received po thank you.</i>	Provided number of LGU-Burgos.

Noemie*



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

150 DCG
RECEIVED
BY: Ms. Chico
DATE: 5/2/2022
TIME: 2:44 PM

2 May 2022

Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: **Ms. MARILYN G. LOPEZ, Ph.D.**
Prov'l. Internal Audit and Control Officer

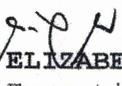
Dear **Sir/Madam**:

Respectfully submitting herewith the *transcription* of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **APRIL, 2022**.

Thank you.


MARIA NOEMIO O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For APRIL, 2021**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	24	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	7	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS	3		
TOTAL NUMBER OF INQUIRIES RECEIVED/ACTED UPON FOR APRIL, 2022 <i>(Inquiries through calls are not included in this listing)</i>		38		

BRO INQUIRIES VIA SMS for APRIL, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	4/1/22	09158825030	<i>Ipapaphotocopy pa po ba school ID o yun na ang dalhin? -Thank you, Sir/Ma'am.</i>	Advised, not necessary as long as valid actual ID is available.
2	4/1/22	09475013545	<i>Hello po good evening Ma'am/Sir nagmessage po ako sa Gmail ng BRO for Education scholarship. Sana po mabasa. Thank you and God bless po.</i>	Advised, our BROEd Staff is regularly monitor/checks the page. Message noted.

*Noemie**

VARIOUS INQUIRIES VIA SMS for APRIL, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	4/1/22	09108570465	Good pm po, Ma'am. Ma'am makahabol pa kaya ako kasi apply pa ako sa Lunes ng postal ID ko 15 days daw po bago makuha.	Advised, to apply for postal ID because valid ID is a requirement for DFA passporting.
2	4/1/22	091177195653	Ma'am request for contact number of PSO. -Thank you.	Provided number of Public Safety Office Hotline.
3	4/1/22	09266102488	Good pm po. Tanong ko lang po if ano update about sa Korea. DA positive isa po ako sa aplikante. Rey P. Acob, del Pilar, Cabatuan, Isabela.	Advised to wait for the call from the OPA/Info office for instructions. May also follow up personally at the said offices.
4	4/5/22	09276132313	Good pm po. Ako po yung tumawag. Mag iinquire lang ano po need namin iprepare na docs related to COVID if magtravel for work po. Thanks.	Provided number of Public Safety Office Hotline.
5	4/5/22	09152305255	Magandang hapon po isa po ako sa aplikante sa Internship program sa Korea. Meron pa po ba pag asa makaalis ang Sputnik ang vaccine. -Salamat po.	Advised, as of now Sputnik is not allowed by the Korean government.
6	4/5/22	09351772864	Good evening po. Ask ko lang po may nalaman po kasi ako na bawal po Sputnik Vaccine sa Korea so paano po ako magpaparenew po ba ako? -Salamat po.	Advised, as of now Sputnik is not allowed by the Korean government.
7	4/5/22	09552806963	Hello Ma'am/Sir magtatanong lang sana po ako hindi ba ako nakuha si Alma R. Ramelo po ito. -Wala po kasi nagtext o tumawag sa akin mga kasama ko meron. -Ma'am yung na lang po ba bukas dalhin ko black ballpen at passport. -Ok po ba ang Pfizer? -Ok po salamat po. Ma'am.	Advised, name included in the list for renewal of passport.
8	4/6/22	09352702309	Ma'am good afternoon tanong ko lang po new po ako para sa South Korea po kasi nagpasa po ako ng requirements ko po kanina para sa passport hindi naman po ako nakuhanan ng picture na ilagay sa passport, Ma'am or babalik ulit ako for picture taking. Salamat sa sagot, Ma'am. -Yun na po yung picture taking, Ma'am. -Salamat po.	Advised to wait for our text or call before the scheduled passporting on April 26, 2022.
9	4/7/22	09682713229	Ma'am pwede po ba Sputnnik yung vaccine pero wala pa poa kong booster magpapabooster na lang po ako ng Pfizer.	Advised, Sputnik Vaccine is not acceptable by the Korean Government as of now.

10	4/7/22	09656695873	<i>Good pm po. Ma'am ako po si Ricardo Soriano taga Tumauni. Nakarenew na po ako ng passport ko at nakuha ko po nung March 22. -Salamat po.</i>	Message acknowledged.
11	4/7/22	09353940750	<i>Ma'am kalian po yung pangalawang pagkuha ng passport. -Salamat po.</i>	Sa ngayon wala pong pangalawang schedule ng mobile passporting sa Kapitoly, maliban sa April 26, 2022 na naka schedule.
12	4/8/22	09558209756	<i>Magandang araw po sa inyo ako po si Heherson Alaska Narag isa din po ako sa Korean farmers po na nakapasa nung unang screening at may passport nap o at ibang kasamahan ko bali nag update nap o kami noon dyan na nagpasa napo kami ng photoscan ng passport namin. -Hindi pa kasi kami natawagan May 3 weeks na nakaraan. Salamat po.</i>	Advised, message was noted to please wait for the instruction of the OPA/Info Office.
13	4/8/22	09658074970	<i>Good day po Ma'am kapatid ko po si Maricel Vilanueva nakabalik nap o sya asa agency kasi bago po sya ipasakay sa bus nakatext po sana po makagawa ng paraan na makuha po number ng agency sa Saudi aksi ayaw po ibigay ng agency dito sa Pinas para mapanatag loob naming na okmpo kapatid ko sa agency.</i>	Acknowledged SMS. Case was endorsed to POEA and OWWA for appropriate action.
14	4/8/22	09261087526	<i>Good am po. Ano po pwede gawin kung Sputnik ang vaccine magpavaccine po ba ulit or ok na po kung magpabooster ng Pfizer?</i>	Advised, Sputnik Vaccine is not acceptable by the Korean Government as of now. May proceed with the booster if qualified, but no remedy yet as to the Sputnik vaccine.
15	4/10/22	09357105107	<i>Ma'am, salamat on the way na po kami na iuwi rin namin ang asawa ko . -Hindi kami iniwan ni Sir Mike kagabi sa airport hanggang di natapos. Salamat po uli.</i>	Texter is the NOK of Deceased OFW. Coordinated with OWWA –Airport Assistance.
16	4/11/22	09750691140	<i>Ma'am update nyo lang po ako kung pwede na yung vaccine na Sputnik saying Ma'am kailangan ko work.</i>	Advised, to please monitor Isabela PIO FB page for announcements.
17	4/14/22	09178085710	<i>-Hi. May I request for contact number of San Mateo? -Thank you I tried to call pero number incorrect daw po. -Yes, Ma'am that's what I did po nagsearch sa FB and sent them message. Maghintay po ako reply nila sa Monday I wil also try the landline na nasa packaging po ng pancit canton nila. Thank you po for your time.</i>	Provided number of LGU-San Mateo. It is a weekend, so the landline office may not be reachable.
18	4/16/22	09651102251	<i>Good morning po. May babayaran po pagpunta dyan magpapassport po. -Maraming salamat po, Ma'am.</i>	Advised, no fees will be collected.
19	4/18/22	09265481787	<i>Good am Ma'am. Ako po si Sharon Gunan Baguiwan naibigay ko po yung Postal ID kung okay Ma'am Myrna Domingo.</i>	Message acknowledged/noted.

			<i>-Yeban Sur Purok 6, Benito Soliven.</i>	
20	4/19/22	09268932634	<i>Ma'am tumawag na po asawa ko Ma'am pero want nya magpalit ng employer depende daw po decision nung dating amo nya na dati if kanselahin daw sya, Ma'am. -Thank's for your guide, Ma'am.</i>	Acknowledge SMS with appreciation/noted.
21	4/19/22	09654731743	<i>Good morning po. Ma'am. Ano na po balita kay Maricel Villanueva pwede po ba sya makauwi kasi pinagbabayad po sya sa agency kasi sinabi na lang nya na ilipat sya sa ibang amo sa ngayon po nasa agency na din po sya.</i>	Acknowledged SMS. Advised, Case was endorsed to OWWA/POEA for their appropriate action.
21	4/20/22	09976185688	<i>Hi po. Ma'am. Good afternoon. Isa po ako sa mga nag apply sa South Korea na taga Tumauni po if sakali po na makuha ko yung passport ko this coming April 25. -Pwede po ba na punta magpasa dyan sa CApiti ng mga requirement ko. Salamat.</i>	Advised, yes, may submit documents at the Provincial Information Office.
23	4/20/22	09922866106	<i>This is to report a prostitution den without permit located at Purok 4, Sitio Ilaw, Marana 1st, Ilagan City, Isabela. Operation 9pm-4am. Next RTIA</i>	Message forwarded to Atty. Liz Binag. Per her instruction, to forward to LGU-Ilagan. Forwarded message to Mr. Ricky Laggui – reply: "Ok noted po on this we will act po on this report."
24	4/21/22	09685953703	<i>Good pm po, Ma'am. May feedback na po ba kay Realine Lacaden. Salamat po.</i>	Advised, case was endorsed to POEA and OWWA for their appropriate action. We will provide updates soon as available.
25	4/21/22	09756542466	<i>Good morning, Ma'am. Kumusta po ang balita sa kapatid ko kung kalian sya pauwiin. -Ako po yung pumunta last week, Ma'am Marurose Gumaru. Marjorie Callueng kapatid ko po. -Sige po update nyo po ako if may report na po. Salamat po, Ma'am.</i>	Advised, case was endorsed to POEA and OWWA for their appropriate action. We will provide updates soon as available.
26	4/22/22	09771270652	<i>Ma'am gusto na po umuwi ng kapatid ko bago mag election kasi hindi inaasikaso ng agency nya. Sana po kayo makatulogn sa kapatid ko. Salamat Ma'am ng marami ako po pala si Maryrose Gumaru number ko po ito, Ma'am. Salamat ulit Ma'am.</i>	Advised, case was endorsed to POEA and OWWA for their appropriate action. We will provide updates soon as available.
27	4/23/22	09666347981	<i>Magandang araw po ako po si Keasha Mae Lopez, BEEed #A. Nakatira po sa Centro Sto. Tomas, Isabela nag aaral sa ISU-Cabagan. Nangangailangan po ng konting tulong para sa aking pangangailangan sa halagang 5,000.00 para sa</i>	Advised, her message was forwarded to EA Jo Estorquia, incharge of F/A in the PGO.

			<i>bibilhin na cellphone. Naway pagpalain kayo ng Diyos, Salamat po. GCASH 09666347981.</i>	
28	4/23/22	09051929249	<i>Good morning, Ma'am. Ako po yung tinawagan nyo for renewal of passport pero kulang po yung documents ko pwede po ba ako kahit sa May na ako magpasa. -Ngayong May ko pa lang kasi makukuha yung original na Marriage Cert na galing PSA, Ma'am. -Sige po, Ma'am. Thank you po.</i>	Advised, PSA Marriage Cert. should be presented during the passporting day. May apply online once Marriage Cert is available.
29	4/24/22	09051929249	<i>Have a blessed Sunday, Ma'am. Tanong ko lang po kung nakapassport na ako at nakuha na po ideretso ko na po ba dyan Ma'am. -Makahabol kaya ako sa pagpunta, Ma'am. -Mery-Ann Ugan pangalan ko, Ma'am</i>	Advised, yes, may submit copy of passport once available.
30	4/25/22	09759050048	<i>Ma'am may babayaran po ba para sa passporting sa Capitol? -Salamat po.</i>	Advised, no fee will be collected, farmer's passporting will be shouldered by the PGO.
31	4/25/22	09667534376	<i>Good afternoon po Sir/Ma'am. Tanong lang po ano pa po ang dalhin kasi po naipasa ko na po sa DA po yung application. Thank you.</i>	Advised, pls bring the original and photocopy of documents for the passporting. Name was already included in the validated list.
32	4/25/22	09752271452	<i>Hello Ma'am. Tuloy po ba bukas yung passporting? -Thank you po.</i>	Advised, yes.
33	4/25/22	09486826478	<i>Nakuha ko na po yung postal ID ko punta po ako bukas. -Elmar B. Laddit yung tinawagan nyo po nung March 18. -Salamat po.</i>	Advised, we will send a notice/SMS within the day if name was validated and included in the list for mobile passporting.
34	4/25/22	09532842200	<i>Ma'am kasali po ba Alfredo Molina Jr., Sinamar, Roxas para sa magpapassport? -Di ngarud kasali, Ma'am.</i>	Advised, name not included in the validated list of applicants for mobile passporting. May apply at the DFA website.
35	4/28/22	09552547282	<i>Good morning po. Pwede po ba magrenew Ferdinand Luyun bukas po dyan ng passport? -Ok po Sir. Pagkarenew ko po dalhin ko po dyan.</i>	Advised, mobile passporting in Capitol was done on April 26, 2022. May submit photocopy of passport once available.
36	4/27/22	09532842200	<i>Ma'am ok na po nagpa online application na po si Alfredo Molina Jr sa passport po. -June 1st week dalawa sila Ma'am kasama Emerson Desamito. -Thank's Ma'am.</i>	Message acknowledge.



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

RECEIVED
BY: M. Chua
DATE: 7/14/2022
TIME: 2:00pm

11 July 2022

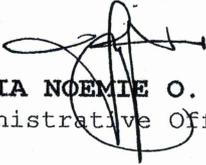
Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: **Ms. MARILYN G. LOPEZ, Ph.D.**
Prov'l. Internal Audit and Control Officer

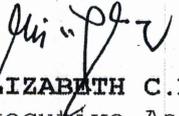
Dear **Sir/Madam**:

Respectfully submitting herewith the *transcription* of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **MAY, 2022.**

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For MAY, 2022**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/ALLOWANCE	4	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	9	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	3	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	7	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS	7		
TOTAL NUMBER OF INQUIRIES ACTED UPON FOR MAY, 2022 <i>(Inquiries through calls are not included in this listing)</i>		30		

BRO and OTHER INQUIRIES for MAY, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	5/3/22	09750136630	<i>Ma'am pwede po ba makahingi number ng tiga OWWA po? -Mabbalo po, Ma'am.</i>	Provided number of OWWA Focal Person for Isabela.
2	5/4/22	09676005889	<i>Good morning po, Ma'am. Joel Vicencio po, isa po ako sa nakasali sa farmers, natapos ko na po passporting, Ma'am. Ninakaw po aksi yung cellphone ko noon kung maari ditto nap o kayo magtect or mag update para sa susunod na gagawin. -Salamat po.</i>	Advised, SMS and contact number provided to Sir Arvin Balisi for his info and reference.
3	5/5/22	09989574019	<i>Requested for the contact number of PGI BAC Office. -Salamat po.</i>	Provided number of BAC Office.
4	5/5/22	09756542466	<i>Good afternoon, Ma'am. Ask lang po sana kung anong resulta ng kapatid kong si Marjorie Callueng kung kalian sya makakauwi kasi matagal na sya sa agency mag one month na bakit di pa sya nakauwi.</i>	Advised, followed up OFW status with the POEA and OWWA.
5	5/6/22	09757572543	<i>Good pm po, Ma'am. Gusto ko lang po sabihin na nareceive ko na yung renewal ng passport ko. Joie de Guzman Arciosa po. -Lalaki po ako. -Thank you po.</i>	Advised, may visit the Prov'l Info. Office or may wait for the call from the OPA/Info Office regarding Korean Internship Program application.
6	5/6/22	09922373107	<i>Hello po good evening. Maari po ba akong magsend ng solicitation kay Gov. Albano nawa'y makarating po sa inyo ang mensaheng ito at umaasa po ako sa tugon. Salamat po. -Salamat po sa pagtugon.</i>	Advised, election ban.
7	5/8/22	09532842200	<i>Ma'am kailangan pa po ba police clearance kapag magpapassport? -Ma'am kailangan ba nila Police Clearance Santiago sila magpassport sa June 9 po. -Sure po, Ma'am. Baka hanapan daw po sila.</i>	Advised, no need. Provided requirements for passporting.
8	5/9/22	09268932634	<i>Ma'am nailipat na po sa ibang amo Ma'am si Misis ko may dumating daw sa kanya na galing Embassy na pauwiin sya ano po ba dapat gawin ayaw pa nya umuwi kasi ok na daw po amo na nilipatan, Ma'am. -Ma'am option lang po yung pauwiin kung hindi sya makapag change employer pero nakachange employer na po kaya lang may text daw yung Embassy na</i>	Acknowledged SMS. Advised, it is the decision of the worker if she prefers to be repatriated.

			<i>umusad yung reklamo ko. Kung pwede po hindi na sya pauwiin muna dahil ok na nadatnan nyang amo, Ma'am.</i>	
9	5/10/22	09162346290	<i>Good pm, Sir/Ma'am, may advice na po ba if holiday po tomorrow in commemoration of Isabela Day.</i>	Advised, still awaiting EO. To please monitor PIO ISABELA FB page within the day for updates.
10	5/11/22	09364929929	<i>Good morning po, Ma'am. Open po ba Capitol ngayon. -Ok po, Ma'am. -Bukas po magpasa po passport.</i>	Advised, yes. But declared official holiday today because of the Isabela Day Celebration. May submit tomorrow.
11	5/12/22	09756542466	<i>Good morning, Ma'am. Kailan po makakauwi kapatid ko na si Marjorie kasi palaging sumasakit yung ulo nya daw Ma'am sa pagkauntog. -Salamat, Ma'am. -Sige po, thank you, Ma'am.</i>	Advised, followed up OFW status with the POEA and OWWA. Per POEA, they are in touch with subject OFW.
12	5/13/22	09915530809	<i>Blessed morning po, Ma'am. Kelan po kaya yung passport namin, may update po ba sa Internship program. Salamat po and God bless. -Pero dyan po pick-up kung sakali? -Oo Ma'am dyan ako nag apply nakabayad po ako ng 150. -Salamat po.</i>	Advised to please wait for instructions/notice (via call/text) regarding release of the passport and the Internship Program.
13	5/13/22	09235902346	<i>Good morning po. Ask lang po sana kung may requirements for tourist na bibisita sa Isabela? Salamat po. -Maraming salamat po.</i>	Provided contact number of ITO for their queries and other details.
14	5/13/22	09271633458	<i>Hi good day. Ako po yung tumawag para po sa contact number ng Divilacan, Maconacon, Palanan at Dinapigue po sana. -Salamat po.</i>	Provided contact numbers of LGUs mentioned.
15	5/13/22	09066616510	<i>Good morning po. Pwede po ba kaming magtanong kung pwede makahingi ng medical assistance? -Ok po salamat po.</i>	Advised, yes. May submit request and supporting documents at the DSWD-SWAD located at the Ground Floor/lobby of the Prov'l. Capitol.
16	5/17/22	09752574301	<i>Good day Ma'am/Sir. I am Reden Calipjo from Cauayan City. I would like to verify my status of my application for BROEd 1st Sem SY 2021-2022 and if my name is included on your list. If yes, I humbly request to cancel my application because I am already a beneficiary of the City Scholarship here in Cauayan. I am looking forward to your response. Thank you po and God bless.</i>	Referred to Sir Reymel, noted by Sir Reymel and to advise texter to disregard application as instructed by Sir Reymel.

17	5/18/22	09360956531	<i>Hello Ma'am. May schedule na po ba release ng passport namin? Salamat po. Good day. -Salamat po.</i>	Advised, we will inform them via call/text or they may monitor PIO Isabela FB Page of the schedule of release of passport.
18	5/20/22	09666057840	<i>Magandang umaga po. Update lang po kung dumating na passport po? Benny Padilla Ramos po from Roxas, Isabela. God bless po.</i>	Advised, we will inform them of the schedule of release of passport.
19	5/20/22	09367772558	<i>Hello po Sir. Kalian po makuha yung passport? Salamat po.</i>	Advised, we will inform them via call/text or they may monitor PIO Isabela FB Page of the schedule of release of passport.
20	5/23/22	09286159328	<i>May we request for the contact number of Provincial Tourism? -Thank you.</i>	Provided contact number of ITO.
21	5/24/22	09474353062	<i>Request for the number of Santo Tomas, Isabela. -Thank you.</i>	Provided contact number of LGU-Sto. Tomas.
22	5/25/22	09360956531	<i>Hi Sir. Good morning po. May schedule na po ba release ng mga passport? Salamat po.</i>	Advised, we will inform them via call/text or they may monitor PIO Isabela FB Page of the schedule of release of passport.
23	5/25/22	09473548373	<i>Ma'am good pm. Pasensya po kung hindi ako makapunta bukas sa SIMC hospital pwede po ba tawag ako kung pwede na po ako. Devie Cacho po. -Thank you po.</i>	Provided number of Ma'am Rebecca Manguilin for texter to coordinate with.
24	5/27/22	09177779128	<i>Good morning po. Follow up sana namin yung email po regarding sa pagfloat ng questionnaire at kung kalian po pwede maconduct. A Review of the Local Governance in the Phils. From 1991-2021 yan po title ng study. Joel P. Binasoy po, PSPA Regional Consultant. Salamat po. -Salamat po. God bless.</i>	Advised, request was endorsed to the PPDO. Provided hotline number of PPDO.
25	5/27/22	09993991103	<i>Good am Ma'am/Sir. Magpa update po tungkol sa passport kung meron na po nung April 26 po ako nag apply.</i>	Advised, we will inform them via call/text or they may monitor PIO Isabela FB Page of the schedule of release of passport.
26	5/30/22	09175788078	<i>Cousin po ako ni Florence dito Manila, if ever may kilala po kayo sa Assessor's Office baka pwede pagtanungan ng rate ng land sa Isabela makikisuyo na lang po kung pwede. Pasensya na po sa istorbo. -Sige po Ma'am try ko po. Thank you po.</i>	Provided contact number of Prov'l. Assessor's Office.
27	5/30/22	09351706941	<i>Good day po. Ask ko lang po sana kung kelan kayo magpaparenew ng BRO scholarship po?</i>	Advised, we will inform them via call/text or they may monitor PIO Isabela FB Page of the schedule of release of passport.

28	5/30/22	09550239895	<i>Good evening po. Ask ko lang po kung may BRO renewal pa po kami pang 2nd sem. Thank you po.</i>	Yes, to please monitor BRO for Education FB page for updates.
29	5/31/22	09688571043	<i>Magtanong po sana ako dahil hindi po ako nakakuha noong payout sa Jones po. Nasa list po ang name ko 2nd sem last year po. -Hindi ko po kasi nabalitaan yung payout. Ma'am. Sinearch ko po sa FB page wala pong schedule ng Jones. Baka naman po pwedeng gawan po ng paraan, sa may graduate school po category ko.</i>	Referred to Sir Reymel, per Sir Reymal – advised texter: <i>Close na po yun, kasi advise po ng Cashier 1 week lang po ang palugit after the scheduled release. Nagpost po kami sa FB at nagtext din po kami. Nainform din po ang LYDO nyo. Wala po akming magawa dahil ang treasury po ang nagrelease po nun. Bumalik po sa general fund po yun.</i>
30	5/31/22	09692416302	<i>Request for the number of LGU-Cauayan. -Thank you.</i>	Provided contact number of LGU-Cauayan City.

Noemie*



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

27 July 2022

Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

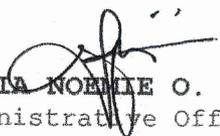
150 000
RECEIVED
BY: Ms. Checa
DATE: 7/27/2022
TIME: 3:13pm

Thru: Ms. MARILYN G. LOPEZ, Ph.D.
Prov'l. Internal Audit and Control Officer

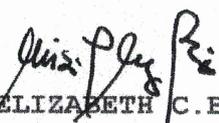
Dear Sir/Madam:

Respectfully submitting herewith the transcription of the SMS received and acted upon via the BRO Hotline/Other Concerns for the month of **JUNE, 2022**.

Thank you.


MARIA NOELLE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

SUMMARY OF SMS RECEIVED

For JUNE, 2022

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/ALLOWANCE	3	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	7	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	10	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS	9		
TOTAL NUMBER OF INQUIRIES ACTED UPON FOR JUNE, 2022 <i>(Inquiries through calls are not included in this listing)</i>		31		

BRO and OTHER INQUIRIES for JUNE, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	6/2/22	09989646459	<i>Requested for the contact number of LGU-Cauayan.</i>	Provided number of LGU - Cauayan.
2	6/2/22	09175132097	<i>Hi, Ma'am. This is Nelson Garcia from Zuellig Pharma. Regarding the donation of Iloilo City to Isabela of 2,000 vials, requesting for complete delivery address and person who will accept the vaccine: -Noted Ma'am. Thank you.</i>	As instructed by Atty. Binag, Dr. Arlene Lazaro. Provided details to Texter.
3	6/2/22	09168451104	<i>Requested for the contact number of PSWD. -Thank you po.</i>	Provided number of PSWD Office.
4	6/3/22	09752271452	<i>Hello, Ma'am. Wala pa po ba passport ko. -Salamat po.</i>	Advised, we will contact them as to the schedule of distribution of passports.
5	6/4/22	09051929249	<i>Good morning, Ma'am. Maki inform nga po ako tungkol sa pag apply sa Korea. -Pwede po ba na maihabol nyo ako sa libreng passport, Ma'am. -Isa po ako sa tinawagan nyo po noon certificate of marriage po kulang sa requirements ko.</i>	Advised, the PGO scheduled the mobile passporting once to accommodate the applicants for Korea who does not have passports yet. Texter may apply directly to DFA -Santiago/Tuguegarao for his/her passport.
6	6/6/22	09773492980	<i>Good am, Ma'am. Help mo anak ko umuwi ng Pinas hindi binigay ang benefits nya sa Saudi sya nagbayad ng airplane nya. -Salamat po, Ma'am.</i>	Advised, OFW may visit the PGO to lodged his/her complain/interview and we will take the necessary actions. To kindly bring documents on hand.
7	6/6/22	09757033906	<i>Good day po, Ma'am/Sir. Ako po si Natividad Lazaro asawa po ni Pedro Lazaro. Manghihingi po sana ako ng proof of payment or receipt of contributions ng aking asawa, gagamitin ko po sa SSS death claim. Salamat po. Pedro E. Lazaro.</i>	Referred to Ms. Rojaine Ancheta, previous BRO-SSS Focal Person.
8	6/6/22	09959818538	<i>Good afternoon po, Sir/Ma'am. Update lang regarding po sa passport from Roxas po ako kasi one month na po nakalipas wala pa po kami natanggap hanggang ngayon. Salamat po.</i>	Advised, they will be contacted for the release of passport and tehir application for Korea, where said passport is intended.
9	6/7/22	09558208976	<i>Good day po, Ma'am. Makikibalita po kami s arequest namin kay Gov. Dunong Rider's.</i>	Advised, subject for approval of the Governor. We will keep in touch with them.
10	6/9/22	09676897244	<i>Hi po. Magandang umaga. Update sana ako status ng application namin sa farmer's program. -Sige po, Sir/Ma'am. Maraming salamat sa information.</i>	Advised to please wait for the call, or may visit the their MAO for updates.

11	6/9/22	09266102488	<i>Good afternoon po, Ma'am/Sir. Update lang po ako about sa farmers application for Korea. Rey P. Acob, Cabatuan applicant</i>	Advised to please wait for the call, or may visit the their MAO for updates.
12	6/9/22	09178841123	<i>Requested for the contact number of the HR Office.</i>	Provided number of HRM Office, Capitol.
13	6/11/22	09390437266	<i>Good morning, Ma'am. Pwede po magtanong regarding financial assistance. Naihospital kasi kapatid ng kaibigan ko then this morning namatay. Medyo hirap sila sa bill. Pwede po kaya makahingi ng tulong sa Capitol? Thank you po.</i>	Advised, yes. To proceed to Capitol and bring the requirements (specified) for financial assistance.
14	6/13/22	09778017287	<i>Requested for the number of BAC Office. -Thank you Ma'am. God bless.</i>	Provided number of BAC Office.
15	6/14/22	09068849583	<i>Hi po Ma'am. Good morning. Narelease na po passport ko kailan ako pwede magreport dyan sa Capitol po? From Tumauni po ako.</i>	Advised, may submit copy of passport anytime, or to coordinate with their MAO.
16	6/15/22	09178841123	<i>Requested for the contact number of LGU-Mallig.</i>	Provided number of LGU-Mallig.
17	6/15/22	09354576007	<i>Good pm po Sir/Ma'am. Paano po sumali sa BRO scholar. -Salamat po.</i>	Advised, also to follow and monitor BRO for Education FB page for updates regarding schedule of application.
18	6/16/22	09189429671	<i>Requested for the contact number of OWWA.</i>	Provided contact number of OWWA Focal person in Isabela.
19	6/20/22	09164994243	<i>Hello Ma'am, ask po sana ako contact number of Ma'am Chi sa HR po. Ask lang regarding SPES. -Salamat, Ma'am.</i>	Provided contact number of HRM Office.
20	6/20/22	09754716895	<i>Good morning po. Nenia Algarme, Social Worker ng Isabela Specialist Hospital dito sa Echague. Ask ko lang po if open na ang office ni Vice Gov foir financial assistance? Meron po kami pasyente sa hospital na 3 months na po di nakakalabas dahil hindi masettle ang bill. Palapitin ko po sana sa Vice gov Office. Salamat po. -Maraming salamat po!</i>	Advised, F/A is open at the Vice Gov Office. Provided contact number/hotline of Vice Gov Office for advise.
21	6/21/22	09453364590	<i>Good morning po Ma'am/Sir. From Saint Ferdinand College, nursing Department po. Follow up lang po namin yung MOA for our renewal of contract of affiliation, signatories are Hon. Governor and Hon. Atty. Lopez. Thank you po. -Quinsly Jimenez po, Dean of Nursing and Father Edmundo Castaneda po, School President. -Okay po Ma'am, thank you po.</i>	Checked with Incoming Communications Incharge, letter was endorsed to EA Ruben Pagayatan for Gov's information/action/for MOA.
22	6/22/22	09266881881	<i>Good am, Ma'am. Musta kaya yung request ng Lingap Center swimming ng mga bata, Ma'am.</i>	Referred to HEA Atty. Liz. Atty.Liz Binag who communicated with Ma'am Ambatali, PSWDO.

23	6/22/22	09176431243	<i>Requested for the contact number of EA Ruben Pagayatan.</i>	Provided number of EA Ruben Pagayatan.
24	6/23/22	09171309744	<i>Good morning po. May update na po ba sa BRO scholarship for 1st sem 2021-2022? Extended scholarship for Law students. Thank you.</i>	Advised to kindly wait, and to please follow and monitor BRO for Education FB page as to the schedule of releases.
25	6/24/22	09696418470	<i>Requested for the contact number of Benito Soliven, Isabela. -Thank you, Ma'am.</i>	Provided contact number of LGU-Benito Soliven.
26	6/27/22	09750815396	<i>Requested for the email address of the Governor's Office. -Copy po Ma'am, thank you po.</i>	Provided official email address of PGO.
27	6/27/22	09509008301	<i>Ma'am patulong po yung kapatid ko para makauwi na po sya. Thank's po. God bless.</i>	Called texter and advised that request was already endorsed to OWWA, for follow-up.
28	6/28/22	09978559360	<i>Good evening po, Ma'am. Brylle Anthony Vida po kami po yung pumunta kanina ask lang po kung may Recommendation na kay Gov? Pasensya na po sa istorbo. Maraming salamat po. -Salamat po Ma'am.</i>	Advised, he will be contacted once Recommendation letter is signed by the Governor.
29	6/29/22	09556211600	<i>Good day, Ma'am/Sir. Paano po bam aging bRO scholar. Fom Cabagan po ako graduate ng senior High School. Gusto ko po sana maging Bro Scholar. Salamat po. -Salamat po, Ma'am.</i>	Advised, that every Isabeleño is welcome to apply for the BRoEd Scholarship as long as they meet the requirements. To kindly follow and monitor BRO for Education FB page for the requirements and updates regarding application.
30	6/29/22	09175035078	<i>Requested for the contact of Assessor's Office. -Thank you, ma'am. Very much appreciated.</i>	Provided contact number of Assessor's Office.
31	6/29/22	09750144368	<i>Gandang hapon po. Musta yung apply namin nakapassport na po ako meron pa po ba yung Korea? -Sige po makukuha ko na passport ko submit ko po. -Salamat.</i>	Advised, Internship Program to Korea is ongoing, may submit documents at the Capitol.

Noemie*



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

RECEIVED	
PIACO CN:	KO
DATE:	9-29-22
BY:	Alfa [Signature]

September 2022

by. **NOEL MANUEL R. LOPEZ**
Provincial Administrator
Provincial Government of Isabela

Thru: **Ms. MARILYN G. LOPEZ, Ph.D.**
Prov'l. Internal Audit and Control Officer

Dear Sir/Madam:

Respectfully submitted the attached *transcription* of the SMS received and acted upon via the BRO/Other Concerns Hotline of the month of **AUGUST, 2022**.

This is to respectfully inform further that the transcription of SMS for JULY, 2022 was not encoded because the mobile phone crashed/damaged.

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Respectfully,
Submitted:


by. **ELIZABETH P. CUREG-BINAG**
Head of Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For AUGUST, 2022**

PRIORITY	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BIO EDU	APPLICATION/ALLOWANCE	16	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTH IND	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OFW CONCERNS	1	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	9	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS (Follow-up of request, etc)	9		
TO (Total)	NUMBER OF INQUIRIES ACTED ON FOR AUGUST, 2022 <i>(through calls are not included in this listing)</i>	37		

No.	Date	Contact No.	Query/SMS	Remarks
1	8/5/22	09066461684	Good morning, Ma'am. Jeanette Grace Dela Cruz po name ko. -Jeanette Pimentel dela Cruz po FB ko. Hingi po sana ng tulong para sa kapatid ko sa abroad po na may problema po. Ano po name nyo sa FB/messenger po? -Salamat po, Ma'am. Send ko po sa messenger po yung detalye po.	Provided messenger account for the requesting party to send details of OFWs employment and request/problem together with the picture of signed complaint/request.
2	8/5/22	09064568933	Hi, Ma'am Rosana ito. Baka lang alam mo kung nabigay ba yung letter of invite naming kay Gov para sa Brigada Eskwela. Dinala dyan sa office nyo kahapon around lunchtime.	Referred to Atty. Liz, yes, the letter was shown by Atty. Liz to the Governor. Advised texter.
3	8/8/22	09675520184	Good day Ma'am/Sir. Kumusta po yun gpassport namin nag apply sa Korea. Wala pa po update.	Advised that they will be called upon once next schedule is set.
4	8/8/22	09459982127	Good morning. Pwede makuha recommendation at sya nga po pala, andyan po ba si Gov? -Ok thank you.	Advised, recommendation letter for the Gov's signature, we will inform them as soon as it is signed.
5	8/8/22	09265819074	Jesman Bautista po ito, Ma'am. Ako po nagpagawa ng Recommendation Letter last week po. Hingi po sana ako ng favor punat po ako ulit ipapalit ko lang po sana address ng school instead na Saint Paul Vocational and Industrial po is "Simanu National high School" na lang po. -Nakausap ko na po si ma'am Anne punta na lang daw po ako sa Capitol. -Good morning po. -Maraming salamat po.	Advised, yes, we will change the letter.
6	8/8/22	09354621326	Ma'am good morning. Nanay ni Mary Jane Lattao Gumaru. Pwede ba kami makahingi ng tulong dyan kahit pangpuhunan.	Advised, may submit request letter addressed to the Governor with supporting documents (Brgy Cert., and any document available to support her request).
7	8/9/22	09175111747	Good morning po. I hope I hot the right number to contact re my query. What requirements for college scholarship of the province? Thank you. -Thank you so much and God bless po.	Advised on the requirements for BROED scholarship, also to monitor the Bro for Education FB page for updates.
8	8/10/22	09178557220	Request for the number of ENRO Geronimo Cabaccan. -Thank you, Ma'am.	Provided number of ENRO Cabaccan.
9	8/10/22	09753555876	Request for the number of Vice Gov. Office. -Thank you po.	Provided Vice Gov. office hotline.

			-Nung July 6 po. -Ok po thank you.	
11	8/11/22	09972867585	Good morning. May we request for the contact number of OPA? -Thank you po.	Provided number of OPA.
12	8/12/22	09163233825	Good evening po. Pwede po magtanong? -Ask ko lang sana Sir/Ma'am ano pong COG ang ipapasa yung 1 st or 2 nd sem po. -Thank you po.	Advised, latest (previous) semester COG.
13	8/13/22	09754178285	Good morning BROEd. Paano po kung wala pang available na school ID freshman po kasi ako. Thank you. -Wala din po kasi nag issue ng school ID.	May submit SHS ID or any valid ID.
14	8/13/22	09556211600	Good afternoon po Sir/Ma'am. Kanino po isubmit yun mga requirements po if may mag apply sa BROEd. Thank you po.	Advised to please follow/monitor BRO for Education FB page for instructions and announcements regarding the application.
15	8/15/22	09178478375	Requested for the number of Admin. Office. -Thank you so much po.	Provided hotline number of Admin. Office.
16	8/15/22	09178841123	Requested for the number of HR Office.	Provided contact number of HR Office.
17	8/15/22	09095363735	Good afternoon po. Itatanong ko lang po sana regarding sa renewal ng BRO kung anong semester po ang kukuhanan ng COG. Wala pong renewal sa 1 st sem AY 2021-2022. 1 st po ba or 2 nd sem? Maraming salamat po.	Advised, latest (previous) semester COG.
18	8/16/22	09168303254	Requested for the number of PYDO.	Provided number of PYDO.
19	8/16/22	09657525686	Hello po, good day! Query lang po about sa BRoEd Scholarship. Applicable po ba ito sa mga post graduates taking up Law po? Thank you po hope you can reply. -Thank you so much po. God bless your good heart po.	Advised, yes. For instructions/mechanics and updates as to the application for the expanded program, to pls. follow and monitor BRO for Education FB page.
20	8/17/22	09264166584	Good evening Sir/Ma'am. May I ask po kung saan ipapasa mga requirements for BRO scholarship?	Advised to please check first BRO for Education FB page for updates/instructions regarding the application.
21	8/17/22	09750144368	Good evening po. Pwede pa ba magpasa ng passport? Joffrey Acosta po. -Sige po punta na lang po ako bukas sa Capitol	Advised, yes, may submit copy of passport and other documents for the Korean Internship Program to the OPA.
22	8/18/22	09368339000	Requested for the contact number of LGU-Santiago City.	Provided contact number of LGU-Santiago.

			<i>requirements po. Bali 37 weeks pregnant kasi ako bawal na po kasi ako magbyahe malayo taga Roxas, Isabela. Thank you. God bless.</i>	
24	8/19/22	09923947608	<i>Hello po may list of names na po ba yung mga nag apply last year 2021 kung natanggap na scholar?</i>	Advised to please follow and monitor Bro for Education FB page for the masterlist/updates.
25	8/19/22	09552589535	<i>Magandang tanghali po, Ma'am/Sir. Open po ba ang office pag Sabado pagpasang requirements for BROEd? -Sige po. Thank you po.</i>	Referred to Sir Reymel, yes, office is open tomorrow.
26	8/20/22	09605557519	<i>Requested for the contact number of PSB In-charge, Mrs. beth Da Jose. -Salamat po.</i>	Provided number of Mrs. Da Jose.
27	8/23/22	09533026052	<i>Helo po good morning. Ask ko lang po kung may iba pa po pwedeng ipa scholar sila Gov at Vice Gov gusto ko po mag apply para po di na mahirapan si nanay. Thank you. -Kung meron lang po, thank you.</i>	Advised, BRO for Education (BROEd) is the scholarship being offered by the PGI.
28	8/23/22	09688670787	<i>Pwede po makarequest number ng OPA. Thank you.</i>	Provided contact number of OPA.
29	8/23/22	09534155304	<i>Good day po. Tanong ko lang kung ano requirements ng paghingi ng ffinancial assistance for Board Exam. -Thank you po.</i>	Advised requirements for F/Afor Board Examinations.
30	8/24/22	09357274634	<i>Good evening po, Ma'am/Sir. Open po ba yung BRO scholarship office bukas?</i>	Advised, yes.
31	8/25/22	09262792686	<i>Ma'am regarding sa availability ni Vice gov na mag Guest of Honor sa inggo, kung nagconfirm na at pagawa sana kami ng tarpaulin. Thanks. Signatory LTC Cardenas. Aug 24 po pinareceive. -Ok Ma'am. Thank you.</i>	Advised, the Invitation was endorsed by HEA Atty. Binag to the Vice Gov Office because the Governor is on fficial leave. To please follow-up with the Office of the Vice Governor.
31	8/25/22	093586737986	<i>Ma'am bukas po ba ang BROEd bukas para sa application?</i>	Advised, yes.
33	8/26/22	09618543796	<i>Good morning! Pwede po magsubmit ngayon ng requirements sa capitol sa scholarship po?</i>	Advised, yes.
34	8/26/22	09178801922	<i>Noli po ito ng Adarna House. Ma'am kunin ko lang sana email address ng PSWDO magsesend lang po ako ng letters at book guide. Salamat po. -Thank you po, Ma'am.</i>	Provided email address of PSWDO pswdisabela@yahoo.com

36	8/27/22	09928447693	<p>Good day! Tanong ko po sana if ano pong requirements for college students para makakuha sa BRO scholarship?</p> <p>-Thank you po.</p>	<p>Advised to please follow and monitor BRO for Education FB page for the mechanics, announcements regarding the scholarship.</p>
37	8/29/22	09076176380	<p>Good afternoon Ma'am/Sir pwede po makahingi ng tulong para po sa kapatid ko na binarily at namatay po. Humingi kami ng tulong at hustisya para sa kanya na si Jinelyn Juntaniza dito po sa Negros Occidental Escalante City.</p> <p>-Hindi po ba ito sa Action Idol Raffy Tulfo.</p> <p>-Ok po Ma'am/Sir.</p> <p>-Baka alam nyo po ang hotline number po sa Idol raffy Tulfo dyan po sa Luzon.</p>	<p>Advised them to please approach the Office of their Governor or their MSWD for assistance. This is the Province of Isabela and this is beyond the jurisdiction of the Prov'l. Gov't. Provided Facebook page of Raffy Tulfo in Action.</p>

Noemie*



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

ISU Doc
RECEIVED
BY: Ma. Chica
DATE: 11/25/2022
TIME: 4:57pm

November 25, 2022 /

Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela /

Thru: **Ms. MARILYN G. LOPEZ, Ph.D.** /
Prov'l. Internal Audit and Control Officer

Dear **Sir/Madam**:

Respectfully submitted the attached transcription of the SMS received and acted upon via the BRO/Other Concerns Hotline for the month of **OCTOBER 18-30, 2022.** /

This is to respectfully inform further that the there was no transcription of SMS for September and October 1-17, 2022 because the mobile phone was damaged/LCD. /

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II /

Noted:

Estorquia
JOSEPHINE U. ESTORQUIA
Executive Assistant IV /

**SUMMARY OF SMS RECEIVED
For OCTOBER 18-30, 2022**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/ALLOWANCE	14	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	SOUTH KOREA SEASONAL AGR'L. SECTOR DEV'T. EXCHANGE PROGRAM	3	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	1	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS (Follow-up of request, etc)	6	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF INQUIRIES ACTED UPON FOR OCTOBER 18-30, 2022		24		

BRO and OTHER INQUIRIES for OCTOBER 18-30, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
<i>**October 1-17, 2022 – Celphone was damaged / LCD</i>				
1	10/18/22	09175742416	<i>Ma'am kay Gov po ba i-address ang sulat sa Capitol na request? -Salamat po.</i>	Advised, request letters shall be addressed to the Governor, Hon. Rodolfo T. Albano III.
2	10/18/22	09357621021	<i>Good day po, Ma'am. May update na po ba sa Korea?</i>	Advised, that they will be called upon once next schedule is set.
3	10/18/22	09605792607	<i>Good afternoon Gov. Baka po may vacancy pong trabaho sa inyo kahit contractual lang po sana, graduate po ako ng BS Accounting Technology at nakapasa na rin po sa CS prof. Salamat po.</i>	Advised, may submit application letter to the Office of the Governor, Provincial Capitol, or may inquire at the HR Office (provided HR Hotline).
4	10/19/22	09171309744	<i>Good morning po. May list na po ba ng beneficiaries for BROEd Roxas? 1st sem 2021-2022 po. Jeff Loui Layugan, UCV College of Law. Thank you po.</i>	Advised to please monitor BRO for Education FB page for updates and list of scholars which will be posted in the page.
5	10/19/22	09178728137	<i>Request for the number of LGU-Echague. -Thank you.</i>	Provided number of Municipal Admin. Of LGU-Echague.
6	10/20/22	09285180537	<i>Follow-up with Sir Ruben. Requested for his number. -Thank you.</i>	Provided number of EA Ruben Pagayatan.
7	10/20/22	09261287472	<i>Good morning po, Ma'am. From BFP Gamu po. Tanong lang po namin kung may update na regarding sa request namin office tables and chairs para sa bagong Fire Station po dito sa Gamu. Nagsubmit po kami ng request letter last Aug. 30, 2022. Salamat po God bless. -SFO2 Wesley A. Austriaco II, municipal fire prevention Officer of Gamu,</i>	Advised, subject for the Governor's approval. We will inform them if there is an update on their request.
8	10/20/22	09367492410	<i>Follow up po sa pagkuha ng passport po namin.</i>	Advised to please secure endorsement from the Municipal Mayor/MAO that they are withdrawing their application to the Korea Internship Program.
9	10/21/22	09924570899	<i>Good morning, Ma'am. Regarding po sa releasing ng passport, taga Echague po kami na hawak po kaming Endorsement galing kay Mayor Faustino "Kiko" Dy. Nandito po kami sa Capitol. Madami po kami. -Salamat po</i>	Released passports.

10	10/25/22	09057924087	<p>Good day, Ma'am/Sir. Tanong ko lang po if bakit wala po yung name ko sa masterlist nagpasa naman po ako ng requirements online. Precious Rizza Tuazon, cabatuan.</p> <p>-Di ko na po matandaan kelan nagpasa. Pero ang alam ko po is school year po ng 1st sem.</p> <p>-Name: Precious Rizza Tuazon; Address: Calaocan, Cabatuan; School: ISU Cauayan; Sem. Applied: 3rd year SY 2021-2022; contact no. 09057924087; concern: Wala po name sa masterlist ng BROEd nagpass po ako ng requirements thru online.</p> <p>-Thank you so much po.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
11	10/25/22	09958251315	<p>Magandang umaga po, Ma'am/Sir. Bakit po dun sa list na sinned sa GC namin wala po akong name? Nagpasa naman ako ng requirements. Sana po maayos agad sapagkat breadwinner po ako. Nakikitira lang sa tiyahin. Marco Pagulayan po from Tumauni. Maraming salamat more power.</p> <p>Marco Pagulayan; Fugu Sur, Tumauni; ISU-Cabagan; applied 2021-2022 and 2022-2023; contact 09156461665/09958251315; concern: wala po sa list pangalan.</p> <p>-Maraming salamat po malaking tulong po yan sa akin sapagkat graduating student na po ako. God bless you po.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
12	10/25/22	09558320436	<p>Good morning po Ma'am/Sir. Tanong ko lang bakit wala akong pangalan doon sa masterlist ng BROEd nag-apply naman ako.</p> <p>-Jinky Bingayan; Moldero, Tumauni; ISU-Cabagan; sem/year applied – 1st sem 2021-2022; contact no. 09558320436; concern: wala po akong pangalan sa masterlist. Thank you and God bless.</p> <p>-Thank you din po, Sir.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
13	10/25/22	09756586643	<p>Good morning by the grace of God. Ang concern ko lang po naglabas na ng list regarding sa payout. Wala akong name sa masterlist pero may certificate po scholarship po ako na galing sa Office.</p> <p>-Keizer Carylle G. Saboriendo, Zone 2 P7 San Mariano; ISU-Ilagan; 2022-2023; contact: 09554795682; concern wala pong pangalan.</p> <p>-Paupdate na lang po. Thank you po.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
14	10/25/22	09690399576	<p>Good day po. I am Romelyn Zipagan. Bro Scholar. Madam/Sir itanong ko sana if na extend po ang pasahan ng requirements po for renewal? Thank you po.</p> <p>-Thank you po.</p>	<p>Advised, renewal / submission of application has already ended. To apply next sem.</p>

15	10/25/22	09758229016	<p>Good afternoon Ma'am/Sir. Ask ko lang po kung may release of allowance, pwede po baa ko magreceive ng allowance ng kapatid kasi po nasa Manila sya.</p> <p>-Thank you po. God bless.</p>	<p>Advised, yes. To present Authorization Letter from the scholar, his/her valid Id and the ID of the claimant/representative.</p>
16	10/25/22	09266101210	<p>Good day! Hanggang anong oras po kayo sa san mateo bukas? 3PM pa po kasi matatpos ang klase naming.</p> <p>-May magaganap po ba na program?</p> <p>-Salamat sa pagsagot.</p>	<p>Advised, we cannot say until what time is the release, yes, there will be the usual program.</p>
17	10/25/22	09614259804	<p>Good pm Sir/Ma'am. Ask ko lang po kung bakit wala po akong name sa BROEd nakapagpasa naman po ako ng requirements. Sherlyn Gazzingan.</p> <p>-Sherlyn Gazzingan; Sauí, Cabagan; ISU Cabagan; 1st sem 2021-2022; contact no. 09614259804; walang name sa payroll ng Cabagan.</p> <p>-Maraming salamat po and God bless.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
18	10/25/22	09184278021	<p>Good pm Sir. Ask ko lang kung bakit wala po akong name sa BROEd nakapagpasa naman po ako requirements. Guingab, Margie Banguilan.</p> <p>-Margie Banguilan Guingab; Sauí, Cabagan; 1st sem 2021-2022, ISU-Cabagan; 09184278021; wala po akong pangalan sa masterlist ng Cabagan.</p> <p>-Thank you and God bless po.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
19	10/25/22	09367114071	<p>Asuncion, Rhea Kynah from Aurora, Isabela; wala po akong name sa BROEd.</p> <p>-ISU; 4th Year BS Agriculture Major in Animal Science; applied 2nd sem 2021-2022. Nakapagrenew namna po ako ng 2nd sem.</p> <p>-Nareceive nyo po ba. Thanks.</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).</p>
20	10/26/22	09532837867	<p>Good morning Ma'am/Sir. Patrolwoman Lubo po ito. Kukunin na Recommendation po na ipapadala niyo sa Ballacayu kami po magbibigay kay Sir Ludan?</p> <p>-Maraming salamat po, Ma'am.</p>	<p>Advised, yes.</p>
21	10/26/22	09554930059	<p>Magandang umaga po Sir/Ma'am. Bait po doon sa list an sinned sa GC naming wala po ako name?Karriane Fate Joy Dacquil from Tumauini. Maraming salamat po. More power!</p>	<p>Advised to please doublecheck the masterlist, name might be included in other municipalities. 2022-2023 sem is not included in the release. If none, to please send details (enumerated) for verification by</p>

			<i>-Karriane Fate Joy Dacquil; Fermeldy, Tumauni; ISU-Cabagan; applied 1st sem 2021-2022 & 2022-2023; contact 09554930059; every year po ako nagrenew pero wala sa list name ko.tum</i>	the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).
22	10/27/22	09667834212	<i>Hello po good morning. May query lang sana ako about sa BROEd scholarship 2021-2022. Nakapagpasa po ako ng requirements both online and yung pinasa po na requirements sa municipality ng Tumauni, and renewal lang po ako. May nagsend po sa akin ng link nung BROEd 2021-2022 na masterlist ng nakuha and makakakuha tinignan ko kung meron po ako kaso wala akong name. Pero nakapagpasa naman po ako. -Sana po manotice niyo po yung message kasi in need po ngayon. Salamat po God bless.</i>	Advised to please doublecheck the masterlist, name might be included in other municipalities. 2022-2023 sem is not included in the release. If none, to please send details (enumerated) for verification by the BROEd Staff. Details forwarded to the BROEd Office (Sir Reymel).
23	10/27/11	09611392955	<i>Hello po. Kailan po payout ng Bro scholarship dito sa Santa Maria, Isabela.</i>	Advised to please follow and monitor Bro for Education FB page for updates.
24	10/28/22	09605318864	<i>Hello Ma'am good pm. Meron po ba si Ma'am Ann sa Ballacayu sa Sunday or Monday, ma'am. Thank you. Pick up po recommendation. Alfie Jay Vinasoy. -Thank you po.</i>	Advised, on Monday.

Noemie*

130 000
RECEIVED

BY: Kathleen Mae Pina

DATE: 12-22-2022

TIME: 1:29



REPUBLIC OF THE PHILIPPINES
PROVINCE OF ISABELA

December 22, 2022

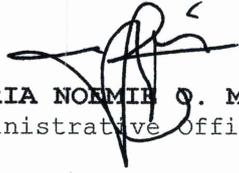
Atty. NOEL MANUEL R. LOPEZ
Provincial Administrator
Provincial Government of Isabela

Thru: **Ms. MARILYN G. LOPEZ, Ph.D.**
Prov'l. Internal Audit and Control Officer

Dear **Sir/Madam**:

Respectfully submitted the attached *transcription* of the SMS received and acted upon via the BRO/Other Concerns Hotline for the month of **NOVEMBER, 2022**.

Thank you.


MARIA NOEMIE O. MEJIA
Administrative Officer II

Noted:


Atty. ELIZABETH C. BINAG
Head, Executive Assistants/
Provincial Information Officer

**SUMMARY OF SMS RECEIVED
For NOVEMBER, 2022**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/ALLOWANCE	10	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	OFW CONCERNS	5	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	5	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS (Follow-up of request, etc)	5	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF INQUIRIES ACTED UPON FOR NOVEMBER, 2022		25		

BRO and OTHER INQUIRIES for NOVEMBER, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	11/2/22	09534333299	<i>Ma'am andito po sa address na ito si OFW. Maro Hotel, Don Juico Avenue Clarkview Malabnias, Angles City Pampanga. Charibel Angoluan Dela Cruz. -Galing po Qatar.</i>	Referred to OWWA for assistance. As per OWWA RD Gumabay, RO2, they already coordinated with OWWA RO3 the request of OFW and they requested already to LGU-Illagan an ambulance to fetch OFW. Advised immediate family (texter).
2	11/3/22	09165827651	<i>Good afternoon, Ma'am. Kami po yung pumunta po dyan sa Governor's Office last week. -Tanong po sana namin kung may result na po sa OWWA tungkol kay Rowena Martinez Aquino po. Salamat po.</i>	Advised, OFW request was endorsed to OWWA for their appropriate action. Updates will be relayed as soon as available.
3	11/3/22	09510986804	<i>Hello po Ma'am/Sir. Kumustahin ko lang po sana yung concern ko regarding scholarship. Hoping for your reply. Thank you!- Saniata Blanco. -Salamat po!</i>	Advised, message and contact number of texter was forwarded to the BROEd Office for verification and advise.
4	11/7/22	09155677938	<i>Good day po Ma'am/Sir. Tricia B. Pagullayan. Itanong ko lang po sana makukuha ko pa po ba yung 2nd sem 2020-2021 kasi po hindi ako nakakuha nung last releasing ng allowance po pero may pina fill-up po sa amin na hindi nakakuha. Salamat po. -Sige po. Thank you and God bless!</i>	Advised, message and contact number of texter forwarded to the BROEd Office for verification and advise.
5	11/7/22	09356100635	<i>Sir/Ma'am baka naman po pansinin nyo ang message ko. -Wala po aksi akong name sa list ng BRO 1st sem of 2020-2021 every year po ako nagrenew. -Bhea Jose po. -Salamat po, Ma'am. -Marco Pagulayan din po. Salamat po.</i>	Advised to please monitor BRO for Education FB page for updates and list of scholars which will be posted in the page.
6	11/7/22	09950549564	<i>Good afternoon po, Ma'am noong October 27 po kami nagpasa ng requirements po naming sa government office. Tatlo po kami-Ramil S. Carlos, prince Mhel M. Visitacion and Jessa Mae Gabuyo). -Financial assistance po, Ma'am para sa mga nagrereview po ng Board Exam. -Salamat po.</i>	Advised, they may claim F/A which is now available at the Cashier's Office.

7	11/8/22	09455407834	<i>Request po ng contact number ng Cauayan City.</i>	Provided contact number of LGU-Cauayan City.
8	11/8/22	09985759683	<i>Requested for the contact number of Ilagan City. -Thank you.</i>	Provided contact number of LGU-City of Ilagan.
9	11/10/22	09267042331	<i>Good morning po Ma'am/Sir. May concern lang po sa BRO wala po akong name sa masterlist po nakapagrenew naman po ako noon. -Anabel Asuncion Soriano po pala. Angadanan po. -Thank you, Sir/Ma'am.</i>	Advised, message and contact number of texter forwarded to the BROEd Office for verification and advise.
10	11/11/22	09171566597	<i>Good morning po. This is Athina from DILG Office. Regarding po sa letter naming on the CY 2022 EAGLE Awarding Ceremony with Secretary Abalos on Nov. 17 at Pulsar, Tuguegarao City. Iconfirm lang po makakapunta si Gov. Maraming salamat po.</i>	Referred to EA Sir Ruben Pagayatan, no feedback yet from the Governor. PD may directly follow-up with the Governor.
11	11/11/22	09659125442	<i>Requested for the contact number of PGO. -Thanks.</i>	Provided number of PGO.
12	11/14/22	09510991772	<i>Good day, Ma'am. Pa follow up ko po sana sa Solicitation Letter na napareceived po noong October 17 from Callering, Reina Mercedes Eagles Club, for the blood letting activity. God bless.</i>	Advised, request is subject for approval. They will be informed of the developments.
13	11/15/22	09761636083	<i>Good morning po, is it possible po na magbigay na lang ng authorization letter para makuha po yung pera from the scholarship? -Thank you po.</i>	It is advised that the scholar should be the one to receive the allowance, however, on unavoidable circumstances, the immediate family may receive – with Authorization Letter and valid id's from the scholar and the claimant.
14	11/16/22	09177134064	<i>Good day! Request for the contact of HRMO. Thank you.</i>	Provided contact number of HR Office.
15	11/16/22	09677721633	<i>Good day po. Pwede po magtanong regards to the release of Bro scholarship bukas po sa Gamu. What if hindi po makapunta yung student para maclaim po dahil may schedule po ng exam yung anak ko and sa Cagayan pa po sya nag aaral. Pwede po bai claim thru Authorization Letter or are there any option para maclaim po? -Sige po thank you.</i>	It is advised that the scholar should be the one to receive the allowance, however, on unavoidable circumstances, the immediate family may receive – with Authorization Letter and valid id's from the scholar and the claimant.
16	11/16/22	09056931568	<i>Hello po good evening. Nakita ko po post yung allowances po sa Ramon is marelease na po sa Ramon sa November 18? Okay lang po ba na 19 ko po makuha?</i>	It is advised that the scholar should be the one to receive the allowance, however, on unavoidable circumstances, the immediate family may receive – with Authorization

			<i>-Nakita ko po yung list ng qualified scholarship under Ramon. May concern lang po ako noon pumunta po si Mommy ko sa Ilagan para tanungin if makakatanggap po ako sabi oo since okay naman na daw po papers ko? Binigay ko po papers ko po kay Tito Derrick Vizcarra family friend namin sya. Pero wala po ako sa list. Cristine Joy Agustin po name ko.</i>	Letter and valid id's from the scholar and the claimant. -The release is for the previous sem, if they have submitted recently - September 2022 onwards, it is not yet included in the release. If not, to please double check the masterlist and communicate to us if there is discrepancy.
17	11/17/22	09272879920	<i>Ma'am nakalagay po for release 1st Sem SY 2021-2022 naman po, hindi po kaya kasali yung anak ko? -Cristine Joy Agustin, Ramon, Isabela, Medtech 1st year college, 1st sem. Sept. 18 onwards date of application. Pumunta po ako dyan mismo at kinuha ng Staff nyo sabi sya na po mag encode at clinear naman po sa akin na pasok sa scholarship yung anak ko with high honor at pasok sa 4,000 bracket po sya. Cp 09056931568. Thank you po. -Paki update po ako. Salamat po.</i>	Advised, message and contact number of texter forwarded to the BROEd Staff for verification and advise.
18	11/18/22	09365184318	<i>Sir/Ma'am, follow up lang po sana namin yung solicitation po namin para sa Barangay Fiesta po namin sa Nov. 29-30 po, Brgy. San Andres, San Mateo, Isabela. Thanks po.</i>	Advised, no approval.
19	11/21/22	09171100423	<i>Request for the contact number of Santiago City. -Thank you.</i>	Provided contact number of LGU-Santiago City.
20	11/21/22	09273469737	<i>Good morning, BRO for Education po ba ang number na ito? Magtatanong po sana kung pwede. -Kailan po pwede makuha yung bigas po na kasama nung educational assistance ako po yung nagclaim nung Friday sa office.</i>	As per BROEd Sir Reymel : "tatawagan po namin sila, irere-sched po kasi." Informed the scholar.
21	11/22/22	09057068471	<i>Ma'am hingi po sana ako ng tulong sa DSWD financial assistance kung pwede kasi po distressed OFW po ako.</i>	Interviewed needs via phone call. Advised documentary requirements for financial assistance.
22	11/23/22	09173076735	<i>Good afternoon, Ma'am. This is Claris of ATI, mayroon po kaming invitation kay Gov for a message sa graduation ng school on the air sa CSU Carig. Follow up po sana kung nareceive at kung makakapunta po si Gov? Thank you, Ma'am. -Nov. 16 po pinadala. -Salamat, Ma'am.</i>	Advised, message referred to EA Ruben Pagayatan. We will inform them once update is available.

23	11/24/22	09165830389	<p>Hello po good morning. Sorry po kahapon wala po akong load kaya hindi po ako nakareply. Bale po dumating yung labi ng anak ko noong September 23 ng madaling araw po.</p> <p>-Opo ok na po salamat po, Ma'am.</p>	Acknowledged receipt with appreciation.
24	11/27/22	09770629811	<p>Good day. Saan district po included ang Palanan sa Isabela po?</p> <p>-Thank you.</p>	Advised, Palanan is in the 2 nd District of Isabela.
25	11/28/22	09478534725	<p>Good pm, Ma'am. Pwede po paki update ang kaso ni Laila tuwing hearing po hindi natutuloy kasi wala daw po abogado kahapon po ang hearing nya kaya lang po hindi naman natuloy. Thank's po, Ma'am.</p> <p>-Thank you, Ma'am.</p>	Advised, welfare case (OFW) was endorsed to OWWA/POEA for action. We will follow-up.

Noemie*

**SUMMARY OF SMS RECEIVED
For DECEMBER, 2022**

PROGRAM	INQUIRIES REGARDING	NO. OF INQUIRIES	TIMELINE	
			TARGET DATE OF ACTION/RESPONSE	DATE WHEN ACTION/RESPONSE WAS TAKEN
BRO EDUCATION	APPLICATION/MASTERLIST/ALLOWANCE	16	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
OTHER INQUIRIES	OFW CONCERNS	6	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	DIRECTORY	2	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
	OTHERS (Follow-up of request, etc)	5	Within 3 hrs upon receipt of the SMS	Within 1-3 hrs upon receipt of the SMS
TOTAL NUMBER OF SMS INQUIRIES ACTED UPON FOR DECEMBER, 2022		29		

BRO and OTHER INQUIRIES for DECEMBER, 2022				
No.	Date	Contact No.	Query/SMS	Remarks
1	12/1/22	09509008301	<i>Kumusta po yung inaplayan nila Shaila Natividad at Rowena Preza na financial assistance po. Thanks po. -Sa baba daw po kay Sir Harvie Romero po. -Sa OWWA sa baba, Ma'am. -Ganun ba Ma'am. Salamat po. Ma'am.</i>	Advised, their request for assistance was to OWWA and not to PGI. Provided number of OWWA for them to directly follow-up their request.
2	12/1/22	09351883748	<i>Magandang hapon po. Pwede po ba makakuha ng contact number ng Dinapigue, Isabela? -Thank you po.</i>	Provided contact number of LGU-Dinapigue, Isabela.
3	12/5/22	09066461684	<i>Good morning po, Ma'am. Nakauwi na po yung kapatid ko na si Jenny Pimentel distress OFW. Pwede po ba kami humingi ng tulong kay Gov para po maipagamot sya? Salamat po. -Para po sana maipacheck up po namin siya. -Patulong po ulit, maraming salamat po, Ma'am.</i>	Advised, documentary requirements for financial (medical) assistance.
4	12/7/22	09271392612	<i>Good morning Ma'am/Sir. Mag follow up po kung meron na name ko sa masterlist? Salamat po sa pagreply. God bless. Releasing na po kasi. -Salamat po. Marieden Maddalora.</i>	Forwarded follow-up text to BROEd. Advised, her request for verification of name in masterlist was previously forwarded to BROEd for checking, advised that the payroll was already processed, to kindly wait for the result of verification from the BROEd.
5	12/7/22	09087483488	<i>Hello po good evening. May concern lang po ako about sa BROEd nakapag apply naman po pero bakit po wala akong name sa masterlist. Erica Paraggua Soriano po. From San Pablo. -Salamat po.</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
6	12/7/22	09958251315	<i>Magandang gabi po Ma'am/Sir. Bakit po dun sa list na sinend sa gc namin wala po akong name? Nagpasa naman ako ng requirements. Every sem po ako nagrenew ngayon lang po Nawala name ko sa masterlist. Nakita ko lang po ang link na kumakalat sa gc namin. Madami po kami na walang pangalan. Graduating student po ako at marami na pong bayarin sa school lalo nap ag OJT</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.

			<i>po. Sana po maayos agad sapagkat bread winner po ako. Nakikitira lang po sa tiyahin ko. Marco Pagulayan po from Tumauni. Maraming salamat more power! -Baka pwede po ihabol name namin. Malaking tulong kasi yang BRO. -Maraming salamat po, Ma'am/Sir.</i>	
7	12/7/22	09296691134	<i>Hello may concern lang sa BROEd masterlist. Nakapag apply naman po ako bakit wala akong name sa masterlist. From San pablo po. -Soriano Erica Paraggua po. -Paverify po. Salamat.,</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
8	12/7/22	09357647399	<i>Good pm, Ma'am/Sir. I am Karrison Fate Joy Dacquil. 4th year student, gusto ko lang po sana tanungin bakit po wala name ko sa list every sem naman po ako nagrenew at complete naman po yung requirements po na naipasa. -Sana po magawan ng paraan at makabilang sa list malaking tulong po yun sa gastusin.</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
9	12/8/22	09175002033	<i>Good evening po. Pwede po ba makisuyo na iba po ang kukuha ng BRO cash assistance. Kung pwede po sana gawa na lang ng Authorization Letter may work po kasi ako.</i>	Advised, may provide Authorization Letter with his/her valid ID and so with his/her representative – immediate member of the family.
10	12/9/22	09277188114	<i>Ma'am may we request for the contact number of PDRRM Office? -Thank you.</i>	Provided number of PDRRMO.
11	12/9/22	09751537103	<i>Good morning po Ma'am/Sir. Ito po yung details no name sa masterlist po. Thank you. Kaecy D. Callangan, 09751537103, Purok 2 Moldero, Tumauni, Isabela. Sept. 7, 2021, ISU-Cabagan Campus.</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
12	12/9/22	09175199955	<i>Hi Ma'am. This is Emil of Bangko Sentral. We propose for the schedule of our presentation on December 16 po. Thank you. -Thank you.</i>	Noted, informed Atty. Liz Binag, HEA/PIO.
13	12/10/22	09619618577	<i>Ma'am paano po yung hindi makakapunta sa Legislative District 1 sa Ilagan Decemebr 20 kasalukuyan pong may pasok tapos reporting po kasi namin yun and quiz and activity taga Aurora, Isabela po kasi kami.</i>	Advised, may provide Authorization Letter to the immediate member of their family as their representative with their valid IDs and also, valid IDs of their representative.
14	12/10/22	09656692117	<i>Hello po, Ma'am/Sir. Magandang hapon po. I-raise lang po sana namin yung concerns namin kasi po nag apply naman po kami through BROEd through online and sa SK po pero wala po yung name namin sa masterlist. Jaynes Curibang-Cabagan; Desiree Gumaru-Cabagan; Rea Mae Baccay-Tumauni; Rommel Baccay-Tumauni.</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.

			<i>-We already checked po the masterlist pero wala po yung name namin. Thank you po and God bless.</i>	
15	12/11/22	09066461684	<i>Good pm, Ma'am. Ano po requirements kung hihingi ng tulong si Jenny sa OWWA nahospital po kasi sya, ma'am. -Sige po check ko rin po po sa OWWA. Salamat, Ma'am.</i>	Referred to OWWA Focal Person in Isabela for medical assistance to OFWs, advised also of the documentary requirements for financial (medical) assistance under the PGI.
16	12/12/22	09277007439	<i>Hello good morning. The signatory of the letter is Ms. Patricia Bianca Nietes. We send it through email on November 22, 2022. We will resend it again right now., Ma'am. Thank you.</i>	Advised, acknowledged receipt of the resent email.
17	12/13/22	09480807413	<i>Good morning, Ma'am/Sir. I'm Janice Cureg from Catabayungan, Cabagan, Isabela. Pwede po magtanong kung final na po ba yung list ng BROEd? Nagpasa po kasi ako sa SK Chairman noon ng requirements and di po ako nakuha. Sana po masagot tanong ko. Thank you and God bless.</i>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, masterlist is the final list, but for those who submitted requirements without their names in the list, it is subject for verification. She may check also with the SK Chairman if and when the requirements were submitted to the BROEd Office.
18	12/13/22	09124790922	<i>Ma'am good morning po. Kamusta po yung pinaparepatriation ko kay Romer Soriano Pengson. Kamustahin ko lang po. -Thank's a lot, Ma'am.</i>	Advised, case of OFW Romer Pengson was already endorsed to the POEA and OWWA/Overseas Post for their appropriate action. We will update them soon as we receive feedback.
19	12/14/22	09171309744	<i>Hello po. Kailan po kaya distribution ng BROEd sa Roxas po? 1st sem 2021-2022 po. Thank you. -Thank you po.</i>	Advised, to please follow and monitor BRO for Education FB page for updates regarding the schedule of release of allowances.
20	12/15/22	09124790922	<i>Ma'am kelan kaya uwi anak ko nanginig sya akala niya highblood lang sya yon pala sira ang kidney niya need sya madialysis sana makauwi na sya at dito na lang sa Pinas ipagamot. -Thank you, ma'am may the Almighty Lord bless you and your family.</i>	Advised, case of OFW Romer Pengson was already endorsed to the POEA and OWWA/Overseas Post for their appropriate action. We will make a follow up today.
21	12/15/22	09367755975	<i>Hello good pm. Kelan po gaganapin yung tree planting? -Sorry, bamboo planting pala. Kelan po yon? -December 20 po ba? -Thank you.</i>	Advised, 1 Million Bamboo Planting is scheduled on December 20, 2022.

22	12/16/22	09656692090	<p>Good pm po. Ask ko lang po kung naverify nyo na po ba yung list? Sana po kasali pa rin ako.</p> <p>-Kristel Joy Castillo po pangalan ko from Tumauni.</p>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
23	12/16/22	09066461684	<p>Good pm, ma'am. Pwede po ba xerox sa medical certificate para sa financial assistance, Ma'am?</p> <p>-Sinend lang po kasi sa Messenger, Ma'am.</p> <p>-Ipakita na lang po niya dyan. Salamat po.</p>	Advised, should be original, or, certified photocopy.
24	12/19/22	09656692090	<p>Good afternoon po. Ako po si Kristel Joy Z. Castillo from Tumauni po. Paverify naman po yung list ng BROEd wala po kasi akong name sa list nag rerenew naman po ako every sem. Sana po maaksyonan nyo po yung concern ko kasi itong BROEd lang po ang inaasahan kong scholarship. Thank you po.</p> <p>-Sinend ko po sa Gmail ng Bro yung Goodgle Form na katunayan na nagrenew ako.</p>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
25	12/20/22	09368049220	<p>Good afternoon po, Ma'am/Sir. Ako po si Arjay Allam taga Fermely, Tumauni gusto ko lang po itanong kung bakit wala po akong name sa list ng BROEd for Education nag apply naman po ako through online at nagpasa po ako ng requirements din po sa aming SK. Salamat po and God bless. Merry Christmas and Happy New Year,</p> <p>-Thank you po.</p>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
26	12/20/22	09277007439	<p>Hello good afternoon. Magfofollow up lang po ako if may feedback na po sa proposal namin. Ms. Patricia Bianca Nietes.</p> <p>-Thank you po.</p>	Advised, communication is for action. We will update them soon as there is development.
27	12/23/22	09656689007	<p>Good afternoon po. Ako po si Kristel Joy Castillo. Paverify naman po yung list ng BROEd wala po kasi akong name sa list nag rerenew naman ako every sem. Sana po maaksyonan nyo concern ko kasi itong BROEd inaasahan ko. Thank you.</p> <p>-Thank you so much po.</p> <p>-Merry Christmas din po.</p>	Forwarded SMS with the contact number of texter to BROEd Staff. Advised, subject for verification.
28	12/23/22	09355447800	<p>Magtatanong po sana ako kung final list na po ba ang pangalan sa nakuha sa scholar po, kasi ako po ay walang pangalan sa list noong 1-3rd year po ay nakakuha po ako at nagpasa on time. Pwede po pakiverify po. Salamat at Merry Christmas.</p> <p>-Erica P. Sanuco, BSED Matehmatics, CP 09355447800.</p>	Advised, the masterlist is as per payroll already. However, those who do not have names but submitted the correct documents and on time, is subject for verification.

			-Nagsend din po ako ng screenshot sa GMail nyo na nakapag renew po ako on time po. Sana po Mabasa nyo din po yun. Salamat po.	
29	12/27/22	09362510708	Ma'am good am po. OFW Mary Jane Gumaru po Ma'am. Follow up ko lang yung dun about sa livelihood na inaplayan ko po. -Ok po. Salamat po, Ma'am.	Advised, request for livelihood was forwarded to the PCLEDO for evaluation/inclusion for livelihood assistance. To please wait for updates from the PCLEDO.

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